



C2 User Manual

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1 Safety & Notice

WARNING: Please pay attention to these guidelines, it's dangerous and may break the law, even the manufacturer will not undertake any responsibility to the user who does not follow with the following recommendations or improper to use the Smart Phone.

- ◆ If the phone supports the "Flight mode" function, please set the mode as "Flight mode" on the plane. If not support, please turn off the phone before boarding, because the phone may cause interference in aircraft. Please follow any restrictions on the airplane.
- ◆ Switch the device off near the fuel, chemicals, or blasting areas. Keep the device away from the children.
- ◆ While driving please obey local laws and regulations with regard to Smart Phone use. When talking on the phone while driving, please obey the following rules: Concentrate on driving and be aware of traffic conditions; if your Smart Phone has a hands-free function, please use it in this mode. Under poor driving conditions, please stop the car before you dial or pick up the phone.
- ◆ Switch off the Smart Phones in the hospital or other forbidden using Smart Phone place. The Smart Phones will affect the normal work of electronic equipment and medical devices, such as pacemakers, hearing aids and other medical electronics equipment.
- ◆ Non-original accessories and components are not provided with repair warranty qualification.
- ◆ Please do not disassemble your phone by yourself, if your phone is out of order, please contact your supplier.
- ◆ Please do not charge the Smart Phone before battery is installed. Do not short-circuit the battery.
- ◆ Smart Phone must be charged in the good ventilated and cooling environment, and away from

flammable and explosive materials.

- ◆ In order to demagnetization, please keep Smart Phone away from the magnetic material, such as disks, credit card etc.
- ◆ Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that will corrode electronic circuits. If your device does get wet, remove the battery, and contact with the supplier.
- ◆ Do not use the Smart Phone in too high or too low temperature environment, and do not expose the Smart Phone to strong sunlight or high humidity.
- ◆ Do not use liquid or wet cloth with strong detergent to clean the device.
- ◆ This Smart Phone is provided photograph, video recording and sound recording functions; please follow the relevant laws and regulations to use those functions. Photograph, video recording and sound recording without authorization may violate laws and regulations.
- ◆ While using the network functions, please do not download the files which have virus, do not install any photos and ring tones which have been damaged. If it results the phone abnormally, our company will not undertake any responsibility.
- ◆ Please dispose of batteries according to local regulations, please recycle when possible. Please do not dispose as household waste.

STATEMENT: Our Company reserves the right to revise this manual content without prior notice.

2 Your Phone

Thank you for choosing **C2** Smart phone. You can read the manual, to get a comprehensive understanding of the use of Smart phones **C2**, enjoy its perfect functions and simple operation.

C2 Smart Phones are for GSM / GPRS network environment and the design of a bar phone. Android 4.2 OS, 5.0 inch capacitive touch screen. It is a current mainstream configuration, powerful smart phones.



This manual is used to help you the right to use the product, this product does not represent the software and hardware configuration of any description.










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2.1 The Names and Explanation of Each Part

2.1.1 Icons

Icon	Explain
	Signal strength
	GPRS connect

	3G card GPRS connect
	battery
	Charging
	Vibration Mode
	Bluetooth open
	WIFI connection
	Airplane mode
	Missed calls
	Mobile phone speaker is muted

	Music playing
	USB connected
	Alarm open
	Earphone connect
	New message
	Calling

2.2 Touch & type

Use your fingers to manipulate icons, buttons, menus, the onscreen keyboard, and other items on the touch screen. You can also change the screen's orientation.

To select or activate something, touch it.

To type something, such as a name, password, or search terms, just touch where you want to type. A keyboard pops up that lets you type into the field.

Other common gestures include:

- **Touch & hold:** Touch & hold an item on the screen by touching it and not lifting your finger until an action occurs.
- **Drag:** Touch & hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position. For example, you can drag to reposition shortcuts on the Home screen.
- **Swipe or slide:** Quickly move your finger across the surface of the screen, without pausing when you first touch (so you don't drag something instead). For example, you can slide a Home screen left or right to view the other Home screens.
- **Double-tap:** Tap quickly twice on a webpage, map, or other screen to zoom. For example, double-tap a webpage in Browser to zoom in, and double-tap again to zoom out.
- **Pinch:** In some apps (such as Maps, Browser, and Gallery), you can zoom in and out by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).
- **Rotate the screen:** On most screens, the orientation of the screen rotates with your device as you turn it. You can change this Display setting.

2.3 Battery

2.3.1 Remove and install of the Battery.

- When removing the battery follow the following steps:
 - ① Push the battery cover towards bottom;
 - ② Raise the battery bottom, break out the battery from the Smart-phone.
- When installing the battery follow the following steps:
 - ① Make the battery metal contact completely contact with the battery compartment metal contact, and then push the battery to inset the phone.

- ② Put the battery cover on.

Warning: remove battery previous must turn off your cell phone. It is forbidden to boot or have other external power of connection directly take out the battery, or possible damage to the SIM card and a mobile phone.

2.3.2 Battery charging

- Plug the charger connector with the phone, and plug the charger into the electrical outlet.
- At this time the charge level icon will repeatedly flash at the top right corner of the mobile phone's screen; If the mobile phone charging while power off, a charging indication will appear on the screen. If the mobile phone was used even after there was insufficient power, it might take some time after having begun charging until indication of charging appears on the screen.

When the battery level icon does not flash anymore, this means that the battery is fully charged. If charging while power off, there will still be an indication on the screen when the charging is complete. This process usually takes more than 2.5 hours (The first three times you recharge, you'd better keep 12-14 hours, as this will help extend battery life). The mobile phone and charger will become warm during charging and this is normal.

- When charging is complete, unplug the charge connector from the electrical outlet and the mobile phone.

ATTENTION:

- Charging must be performed in a well-ventilated area with a temperature between -10°C and +45°C. The factory-supplied charger must be used. Using an unapproved charger could be dangerous in addition to being in breach of the provisions of the repair warranty.
- If the mobile phone automatically shuts down, or indicates that "Battery is low" you should immediately charge the battery. If the battery has not been entirely used up before charging, the

mobile phone will automatically decrease the recharging period.

2.4 Connect network

2.4.1 SIM card

Before using your phone, you must first insert a valid SIM (Subscriber Identity Module) card in the phone. The SIM card provided by the network provider.

All set up and network connection of the related information were recorded on a SIM card in the chip, and they recorded in on the card and your SIM card in the telephone book store name, telephone number and short messages.

SIM card can from your phone out, put any a mobile phone in use (novice the opportunity to automatically read the SIM card).

In order to prevent loss and damage information in the SIM card, touch the metal contact surfaces should be avoided, and the SIM card is placed away from electric, magnetic place. Once the SIM card is damaged, you will not normally use the phone.

Warning: take out the SIM card previous must turn off your cell phone. It is forbidden to have external power supply connected cases insert or take out the SIM card, or possible damage to the SIM card and a mobile phone.

2.4.2 Insertion of the SIM Card

Metal interface of SIM card is very easy scraped. Before inserting into the phone you must carefully remove it.

- Turn off the phone; remove the battery and unplug other external power sources.
- Insert the SIM card into the SIM slot.
- When you need to remove the SIM card, please first turn off the phone, remove the battery, then remove the SIM card.

2.4.3 Insertion of the Memory Card

- Turn off the phone; remove the battery and unplug other external power sources.
- Insert the T-FLASH card to the T-FLASH trough.
- When you need to remove it, please first turn off the phone, remove the battery, then remove the memory card.

2.4.4 Turning the Phone On and Off

To turn on or off the phone please hold down the **Power key**.

If you turn on the phone without having inserted the SIM card, phone will display "**NO SIM CARD**". After inserting the SIM card, the phone will automatically check if the SIM is useable.

3 Function Menu

3.1 Make calls

When the network provider icon appears on the standby screen, you can call out or answer calls. The indicator on the upper right part shall show the signal strength.

Quality of connection will be greatly influenced by obstructions. So movement in a small range may effectively improve the quality of connection.

3.2 Emergency calls




You can call for emergency service as long as you are in the network coverage (check the signal strength indication bar on the upper right side of the handset screen). If your network provider doesn't provide roaming service in this area, there will be "Emergency Calls" on the lock screen. If you are in the network coverage, you can have emergency calls even without a SIM card.

3.3 Answer calls

Drag the icon to answer to answer an incoming call. If your headphone is connected to the handset, you can use the headphone key on the headphone answer calls.

Attention: A short press of the headphone key will answer the call while a long one will refused to answer the phone.

While the screen is locked, you can respond to incoming calls in three ways. Touch the white phone icon and slide over one of these icons:

	Answer call	Start talking to the caller.
	Send to voicemail	Direct the caller to leave a voicemail message.
	Send a message	Opens a list of default text messages. Touch one to send it to the caller immediately.

3.4 Call log

This handset not only can list all calls in reverse chronological order, but also list a floating menu with all, answered, dialed, missed calls for checking call history of different kinds.

3.5 Phone

You can use the phonebook function to save contact information. You can view or management your contacts.

3.6 USB

You can use a USB cable to connect your phone to a Windows computer and transfer music, pictures, and other files in both directions. This connection uses the MTP protocol, which is supported by most recent versions of Windows.

If you are using USB tethering, you must turn that off before you can use USB to transfer files between your tablet and computer.

When you connect your phone to the USB port on your computer, its USB storage is mounted as a drive and appears on your computer screen. You can now copy files back and forth as you would using any other external device.

When you're finished, simply disconnect the phone by unplugging the USB cable.

3.7 Wi-Fi

Wi-Fi is a wireless networking technology that can provide Internet access at distances of up to 100 meters, depending on the Wi-Fi router and your surroundings.

To use Wi-Fi, you connect to a wireless access point, or "hotspot." Some hotspots are open and you can simply connect to them. Others implement security features that require other steps to set up, such as digital certificates or other ways to ensure that only authorized users can connect.

To extend the life of your battery between charges, turn off Wi-Fi when you're not using it. You can also set your device to disconnect automatically from Wi-Fi networks when it's sleeping.

3.8 Bluetooth

Bluetooth is a short-range wireless communications technology used to communicate between devices over a distance of about 10 meters. The most common Bluetooth devices are headsets for making calls or listening to music, hands-free kits for cars, and other portable devices, including laptops.

4 Troubleshooting

If anything unusual occurs while using your Smart Phone, please refer to the following table.

Frequently Occurring Problems	Cause	How to Fix
Poor reception	Using the Smart Phone in an area with poor reception such as near tall buildings or in a basement where radio waves cannot be transmitted.	Try to avoid.
	Using the Smart Phone when the network is busy, such as during rush hour, when the lines are full making it impossible to get through.	Try to avoid.
	Related to the distance from the base station built by the network.	You can request that the network service provider provide a service area plan.
Echo or noise	Caused by poor network relay, a regional problem.	Hang up and redial, if the relay is changed then the line may be better.
	Some calling regions have poor lines.	
Shortening of the standby time	Standby time is related to the network system.	Please temporarily turn off your Smart Phone, as you are located in an area with poor reception.
	Batteries need to be replaced	Replace the batteries

	When you cannot get a signal, the phone will continue to transmit in order to find a base station, thereby expending large amounts of electricity will cause the standby time to decrease.	Please move to an area with a strong signal or temporarily turn off your Smart Phone.
Unable to turn on the phone	The battery is empty.	Look at the remaining electricity or recharge.
SIM card malfunction	SIM card is damaged.	Contact your network service provider.
	SIM card is not properly inserted.	Confirm SIM card is properly inserted.
	There is a dirty substance on the metal surface of the SIM card.	Use a clean cloth to wipe off the metal contact point of the SIM card.
Unable to connect with the network	Expired SIM card	Contact your network provider.
	Outside the GSM service area	Consult your network provider on the service area.
	Poor signal.	Please move to a place with a better signal and try again.
Unable to make a call	Using the call bar function	Cancel the call bar function.
	Using the fixed dial function.	Cancel the fixed call setting.

Incorrect PIN number	Consecutively enter the wrong password three times.	Contact your network provider.
Unable to charge	The Battery or charger is damaged.	Replace the battery or charger.
	Recharging in the environment of less than -10 ⁰ c or higher than 55 ⁰ c.	Change the charging environment.
	Poor contact	Check if the plug is properly connected
Unable to add new phone book entries	The storage space of the phone book is full	Delete a portion of the phone number entries
Unable to set certain functions	Your network provider does not support this function or you have not applied for it.	Contact your network provider.