

# SISWOO

## MONSTER

R8 Smart Phone

www.siswoo.com

### STEP 1: Charge the Battery

The SISWOO Monster R8 needs to be fully charged prior to first use.

- Plug in the supplied SISWOO charger.
- When the screen indicates that charging is complete, disconnect the charger.

**CAUTION:** The SISWOO Monster R8 has a **FIXED NON-REMOVABLE BACK CASING** and a **FIXED NON-REMOVABLE BATTERY**. Unauthorized disassembly will void the warranty. Charge only in well-ventilated areas with temperatures between -10°C to +45°C. Use only the supplied SISWOO charger.

### STEP 2: Insert SIM Card/s

The SISWOO Monster R8 accepts 1 Micro and 1 Nano SIM Card.

- To install, make sure that the unit is turned off.
- Remove the SIM Card Trays, by carefully inserting the supplied eject tool into the pinhole.
- Insert the SIM card/s into the appropriately sized slots with the beveled edges properly aligned.
- Push the tray back until it locks into place.



- |                 |               |                  |
|-----------------|---------------|------------------|
| 1 Volume Key    | 4 Power Key   | 7 LED Flash      |
| 2 Front Camera  | 5 Back Cover  | 8 Loud Speaker   |
| 3 Earphone Port | 6 Back Camera | 9 Micro USB Port |

### STEP 3: Power On

- Press and hold the Power Key until the device switches on.
- If no SIM card is installed, the device will enter Emergency Call mode.

### STEP 4: Update the software

- Go to Settings > About Phone > Wireless Update.
- Click on "Check for Updates." If an update is available, follow the onscreen instructions.

**NOTE:** Always perform a "Factory Data Reset" after updating your software.

- Back up all phone data.
- Go to Settings > Backup and Reset > Factory Data Reset.

### STEP 5: Read the User Manual

- To know more about the features and functions of the SISWOO Monster R8, go to [www.siswoo.com](http://www.siswoo.com).

# TROUBLESHOOTING

SISWOO Monster R8

## Restarting the Device

- If the SISWOO Monster R8 becomes unresponsive, restart the device by pressing the Power Key for 10-15 seconds. Once the device powers down, press the Power Key again to turn on the device.

## Poor Cellular Reception

- Move to an area with a stronger signal or temporarily turn off your device.
- Try again at a less congested time.
- Ask your service provider for a service area plan.

## Echo or Noise

- Hang up and redial. If the relay is changed then the line may be better.

## Shortening of the Standby Time

- Temporarily turn off your device.
- Move to an area with a stronger Wi-Fi or Data signal.

## Unable to Turn On the Device

- Recharge the battery.
- Press and hold Power key for 10-15 seconds.
- Have the battery or charger replaced by an authorized SISWOO service center if necessary.

## SIM Card Malfunction

- Contact your network provider.
- Confirm if SIM card is properly inserted.
- Use a clean, dry cloth to wipe off the metal contact point of the SIM card.

## Unable to Connect to the Network

- Contact your network provider.
- Consult your network provider regarding the service area.
- Move to a place with stronger signal and try again.

## Unable to Make a Call

- Cancel the call bar function.
- Cancel the fixed call setting.

## Incorrect SIM PIN

- Contact your network provider.

## Unable to Charge

- Press and hold Power key for 10-15 seconds.
- Ensure that the plug is properly connected.
- Have the battery or charger replaced by an authorized SISWOO representative.

## Unable to Add New Contacts

- Delete some entries

## Unable to Set Certain Network Functions

- Contact your network provider.

## System Failure

- Installing a third party program may result in faulty operation.
- Press the Power Key for 10-15 seconds to reboot the system.

## Unable to Connect to Wi-Fi

- Check whether the wireless router is working.
- Check whether your unit is near the wireless router, or if there are walls or barriers that hamper the signal from wireless router.
- Check whether the user name and the password are correct.

## The Unit Feels Warm

- Operating various programs at the same time or high brightness settings may cause the device to get warm.
- Rest your device after every three hours of heavy use to keep it running well.

## Unable to Log In to Your Email Account

- Check whether the device is connected to the Internet.
- Check if email settings are correct.



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