Thank you for choosing CATEE phone
About this manual

This device provides high quality mobile communication and entertainment using EATEE’s high standards and technological expertise.

- Please read this manual before using the device to ensure safe and proper use.
- Descriptions are based on the device’s default settings.
- Images and screenshots may differ in appearance from the actual product.

For the latest version of the manual, refer to the EATEE website, WWW.EATEE.ORG.

Instructional icons

⚠️ Warning: situations that could cause injury to yourself or others
⚠️ Caution: situations that could cause damage to your device or other equipment
⚠️ Note: notes, usage tips, or additional information

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Package contents

Check the product box for the following items:

- Device *1
- Battery *1
- Quick start guide *1
- USB Cable *1
- Charger *1
- Earphone *1
- Screen Protector *1

Charging the battery

Use the charger to charge the battery before using it for the first time. A computer can also be used to charge the device by connecting them via the USB cable. Use only EATEE-approved chargers, batteries, and cables. Unapproved chargers or cables can cause the battery to explode or damage the device.

Checking the battery charge status

When you charge the battery while the device is off, the following icons will show the current battery charge status:

- Charging
- Full Charged

Copyright Package contents

Using the touch screen

Use only fingers to use the touch screen.

⚠️ Do not allow the touch screen to come into contact with other electrical devices. Electrostatic discharges can cause the touch screen to malfunction.

⚠️ To avoid damaging the touch screen, do not tap it with anything sharp or apply excessive pressure to it with your fingertips.

⚠️ The device may not recognize touch inputs close to the edges of the screen, which are outside of the touch input area.

- Leaving the touch screen idle for extended periods may result in afterimages (screen burn-in) or ghosting. Turn off the touch screen when you do not use the device.

Control motions

Simple motions allow easy control of the device.

Before using motions, make sure the motion feature is activated. On the Home screen, tap Apps → Settings → Controls → Motions, and then drag the Motions switch to the right.

⚠️ Excessive shaking or impact to the device may result in unintended inputs. Control motions properly.

Packaging contents, Usage instructions, and images differ in appearance from the actual product.

Check the contents when you charge the battery with the USB cable. You will not turn on the device if you connect the battery to the device with the USB cable. Before use, make sure the Motion feature is active. 

If you have any questions, your local service center can answer your questions or return this guide.
Troubleshooting

Before contacting a CATEE Service Centre, please attempt the following solutions.

Your device displays network or service error messages
- When you are in areas with weak signals or poor reception, you may lose reception. Move to another area and try again. While moving, error messages may appear repeatedly.
- You cannot access some options without a subscription. Contact your service provider for more details.

Your device does not turn on
- When the battery is completely discharged, your device will not turn on. Charge the battery completely before turning on the device.
- The battery may not be inserted properly. Insert the battery again.
- Wipe both gold-coloured contacts and insert the battery again.

The touch screen responds slowly or improperly
- If you attach a protective cover or optional accessories to the touch screen, the touch screen may not function properly.
- If you are wearing gloves, if your hands are not clean while touching the touch screen, or if you tap the screen with sharp objects or your fingertips, the touch screen may malfunction.

- The touch screen may malfunction in humid conditions or when exposed to water.
- Restart your device to clear any temporary software bugs.
- Ensure that your device software is upgraded to the latest version.
- If the touch screen is scratched or damaged, visit a CATEE Service Centre.

Calls are not connected
- Ensure that you have accessed the right cellular network.
- Ensure that you have not set call barring for the phone number you are dialling.
- Ensure that you have not set call barring for the incoming phone number.

The battery icon is empty
Your battery is low. Recharge or replace the battery.

Some content may differ from your device depending on the region, service provider, or software version, and is subject to change without prior notice.