COOWELL

SMART MEDIA HUB

User Manual

4K ULTRA HD · ANDROID · 3D · KODI

Preface

Thanks very much for choosing our TV Box. In order to make it more convenient for you to use proficiently, we provide you with a user manual. Please read it carefully before using and properly keep it for reference.

Statements

We have made every effort to provide the most current information about the product.

We do not grant any guarantees as to the contents of the present instruction manual and disclaim any implied guarantees concerning market value or suitability for specific purposes.

The information contained here is an instruction intended to enable the correct usage and maintenance of the receiver.

We reserve the right to introduce amendments, changes or translations of the user manual without prior notification thereof. For this reason, we recommend you regularly visit our website in order to obtain the latest information.

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Chapter 1 System Introduction

1. 1 Key Features

- Support many kinds of IPTV and OTT TV programmes.
- Support FHD H.265, VC-1, H.264, MPEG-2 and many other formats such as MPEG-1、MPEG-2、MPEG-4、DIVX、REALMEDIA and so on. VP9、VP8 MVC.
- Video formats include hevc, avi, mpg, vob, rmvb, mkv, m2ts ,ts and so on.
- Photo formats include JPEG, BMP, and PNG up to 80M pixels.
- Audio formats include MP3、WMA、WAV、AC3、DTS、AAC and so on.
- Support SD/SDHC/MMC cards.
- Support four USB 2.0 host connectors with maximum output current of 1.5A/5V.
- Support standard RJ45 cable network connection and wireless network connection.
- Support infrared remote controller operation.

1. 2 Environment for System

Operation : Temperature limitation: 0--40℃; Humidity limitation: 20--80%.

Storage: Temperature limitation: -20--50℃; Humidity limitation: 10--90%.

1. 3 Package Contents

Accessories	Quantity
Power adaptor	1
Remote control	1
HDMI cable	1
User manual	1

Chapter 2 Remote Controller

2. 1 Introduction of Remote

Power: Press to turn on/off

Website: Press to enter the browser

Mute: Press to turn down the volume

Vol: Press to increase/decrease the volume

Navigation: Press to navigate left/right/up/down.
Press OK to confirm your choose.

MENU: Press to choose function menu of corresponding application in video,music,photo and website.

Home: Press to get back the main menu.

Return: Press to return back to previous menu

Number: Press to choose the number.

Backspace: Press to backspace the input.

Mouse: Press to use the navigation button as mouse.

2.2 Infrared remote controller

	Button defination	Button function
	Power key	Switch/Shut/Stanby
	Setting key	TV function setting
	Switch key	Input switch
	Power key	TV Switch/Shut
	Volume key	Reduce the volume
	Volume key	Increase the volume
	Setting key	Box function setting
	Volume key	Reduce the volume for TV
	Volume key	Increase the volume for TV
	Mouse key	Control box
	Reture key	Back to the last page or action
	Direction and confirm key	Up/Down/Left/Right and confirm action
	The main interface key	Back to the main interface

		Menu key	Pop-up options menu
	⏮	FF-/CH Up	Play the previous file: Press the key to switch to the previous show when playing
	▶❙❙	Playing control key	Playing or stop
	▶❙	FF+/CH Down	Play the next file: Press the key to switch to the next show when playing
	1/A/a	Ctrl Shift	Switch number/Capitalization /Lower-case
	⌫	Delete key	Delete the last character entered

Chapter 3 System Connection

3. 1 AV Connection

3. 2 HDMI Connection

Amplifier

Television

Adaptor cable

Network cable

HDMI cable

AV cable

Spdif Coaxial cable

USB -4

Home Theater Speaker 5.1 Channel

Router

USB-3

USB-2

USB-1

SD/MMC
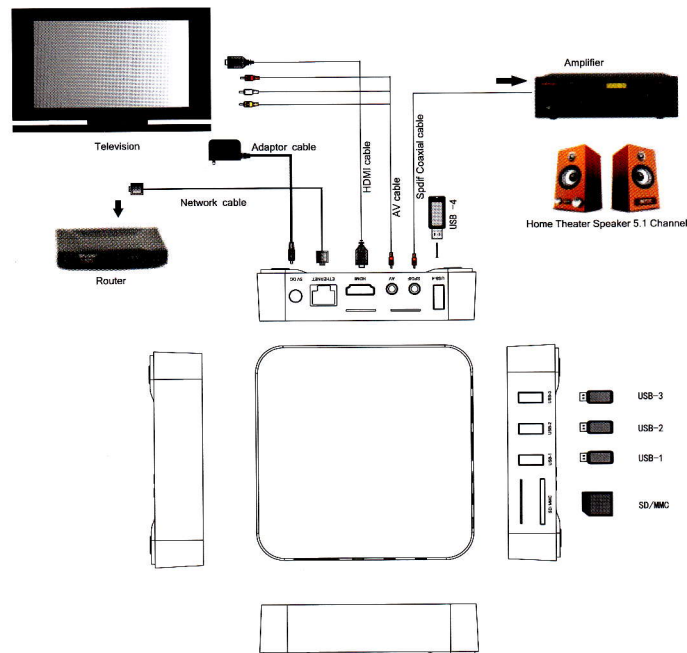
3.3 Startup

Turn on the TV box while indicator light is blue. Enter into main menu at about 30 seconds.
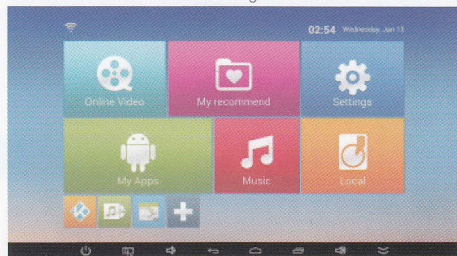
Chapter 4 Home

There are apps which you usually use.
You can add the apps according to your own preference.
Please tick the apps you need. Tick it again when you don't need it.

Chapter 5 My Apps

Move to "My Apps", Press OK to enter in.
You can see icons referring to different function on the picture.

5.1 PPPoE

Move to "PPPoE" icon, Press OK to enter in. You can configure PPPoE here.
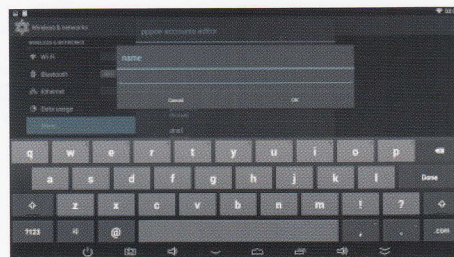
5.2 Browser

Move to "Browser". Press OK to enter in.

It is a convenient way for you to go to your desired website.

Notice: Please go to the system setting to set the internet connection before entering into the website.

5.3 Media Center

Move to "Media Center "icon, You can play all your prefer media here.
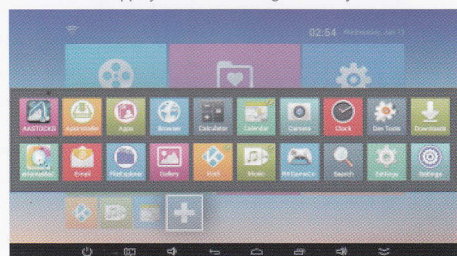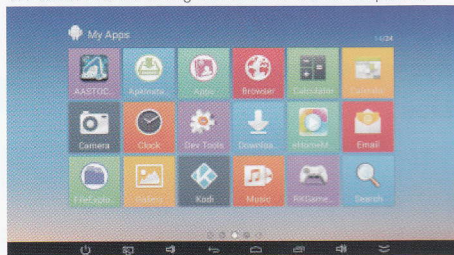
5.4 File Browser

Move to "File browser". Press OK to enter into the device list.

When inserting with USB device or SD/SDHC/MMC cards, the sign "Device is mounting" will be shown on the screen.

Here you can cut, copy, paste and move the files and folder between the local disk and external storage card.

5.5 Download

Move to "Downloads". Press OK to enter in. You can check the status here when downloading apks from the internet.

Chapter 6 Settings

6.1 Network

Wi-Fi
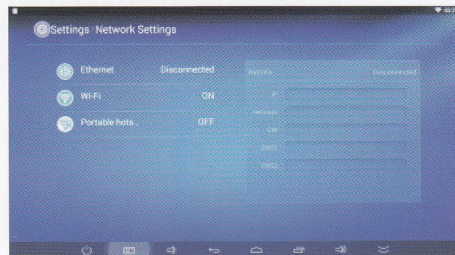"Select""Wi-Fi", System will start scanning available Wi-Fi networks around you automatically.

Press OK to choose your Wi-Fi network and enter your password.
After authenticating IP address, when "connected" is shown, Wi-Fi is available now.

Notice: If Wi-Fi connection failed, please try again.
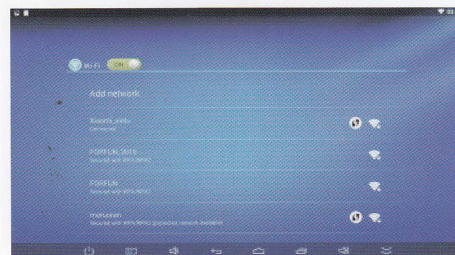
Chapter 7 Upgrade Steps

7.1 Please unzip the upgrade package to the SD card .There will be three

files in the root of the SD card as follow,

   factory_update_param.aml (Some upgrade packages don't have this file)

   xxx.zip (the upgrade package zip file)
   recovery

7.2 Insert HDMI cable and SD card with the box.

(connect the other side of the HDMI cable to the TV HDMI port.

HDMI Cable

Stick

TV

SD card

7.3 Insert a stick into AV port.

There is a reset button inside AV port.

And keep pressing the button.
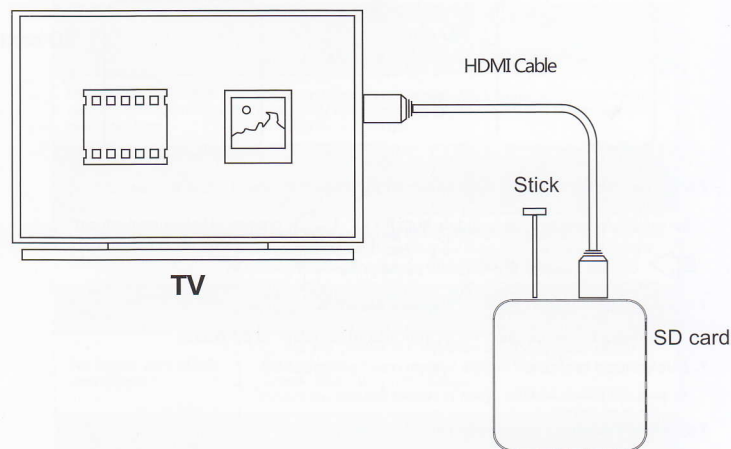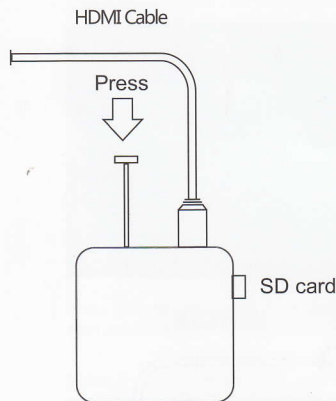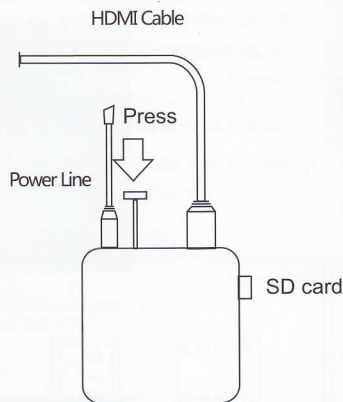
7.4 Insert power adaptor.

(still pressing the button)

HDMI Cable

Press

SD card

HDMI Cable

Press

Power Line

SD card

7.5 You can stop pressing the reset button until you see the android robot. And use

the remote to choose " apply update from EXT " ⟹ choose " Update from sdcard"

⟹ choose " xxx.zip (the upgrade package file)" and press OK.

7.6 You will see "--Install / sdcard..." It means the box is updating.

After upgrade, you can see "Install from sdcard complete" at the bottom.

7. 7 Use remote to choose " reboot system now " and press OK

or plug the power adaptor again to reboot the box.

7.8 Finished upgrade. You can see the "Welcome" interface.

Tips: You can check the build number in setting to confirm

you have updated the box successfully.

Chapter 8 **Trouble Shotting**

Under no circumstances should you try to repair the TV Box by yourself, as this will invalidate the warranty. Do not open the TV Box as there is a risk of electric shock. If a fault occurs, first check with points listed below before taking the TV Box for repair. If you are unable to remedy a problem by following hints, consult your dealer for help.

| Problem	Solution
No power	-Check if the power adaptor is properly connected to the power and the TV Box. -Press the power on the remote controller to turn on the power.
No picture	-Reconnect with HDMI cable or AV cable. -Check if the TV is switched on.
No sound or distorted sound	-Adjust the volume. -Check that the speakers are connected correctly.
No audio or digital output	-Check the digital connections. -Check if your amplifier is set correctly.
The box does not respond to the Remote Control	-Aim the remote control directly at the sensor on the front of the TV Box. -Reduce the distance to the TV Box. -Replace the batteries in the remote control.
Player does not respond to some operating commands during playback	-Operations may not be permitted. Refer to the user manual. -Possibility of system halted, re-insert with power adaptor to restart.
No sound during movies playback	-The audio codec may not be supported by the TV Box. You can choose tothe supported audio on playing menu. -Check the volume.
The contents of the USB flash drive cannot be read	-The USB flash drive format is not compatible with the box. -If one of the USB can not be read, please turn off the TV Box for 30seconds and restart the TV Box.
Slow operation of the USB flash drive	-Big file size or high resolution USB flash drive takes longer time to read and display on the TV screen.
No sound with HDMI connection	-Check the connection between the TV and the HDMI jack of box. -Check your TV system setup. -Check the volume.
The TV screen is blank and the player LED is blinking	-Turn off your TV Box,wait 30 seconds,turn it on again. -If under HDMI status,check if HDMI connection is corr ect or change another HDMI cable set the output resolution of this TV Boxinto 720p.

Chapter 9 Guidelines for the installation and unloading of KODI plug-ins
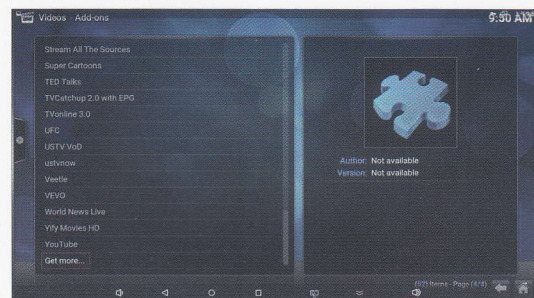
9.1 Installation

1. Enter the KODI mouse to move to the "VIDEOS" and then click on the "Add-ons"
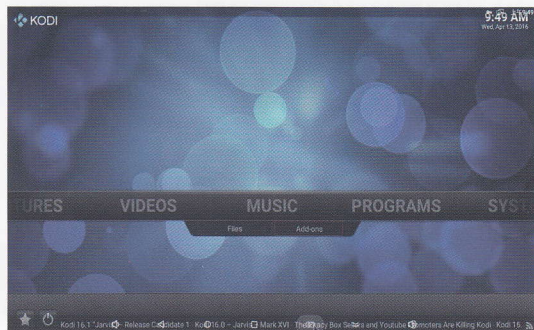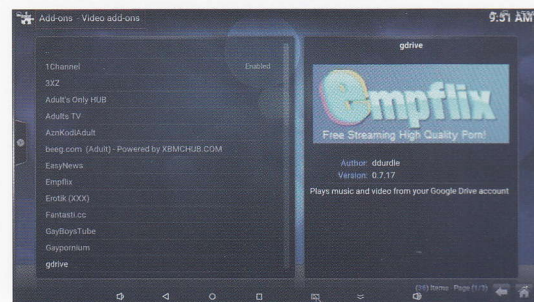

2. Then enter"Add-ons"as follows
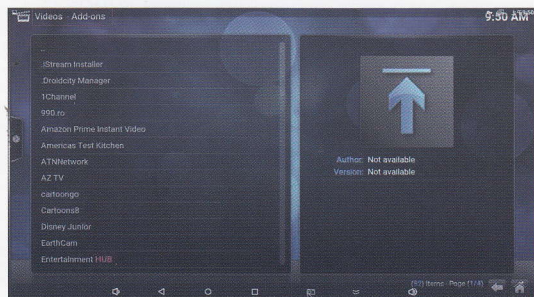
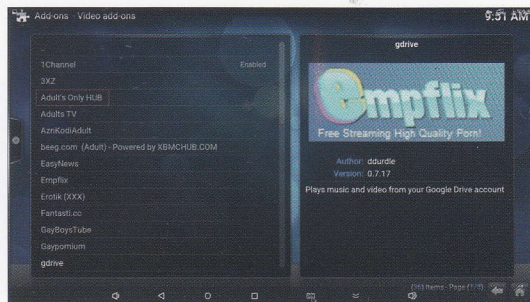3. The mouse down to move to the most, you can found a "Get more" as shown below

4. Click " Get more " and enter: as shown in the list (the list is not loaded.)
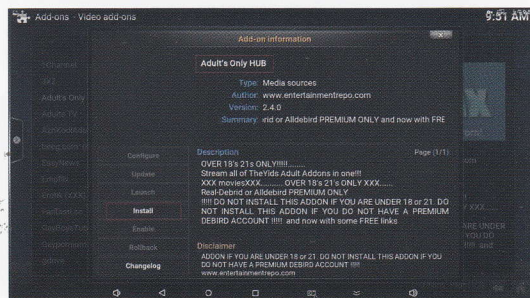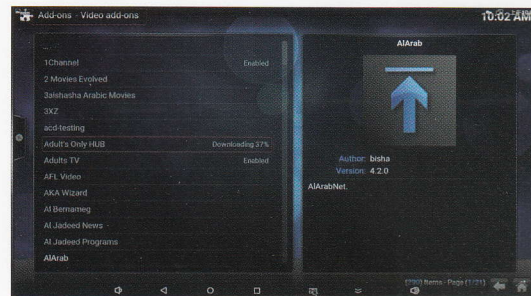
5. For example: If you want to download the plugin for "Adult's only HUB", please click here.


6. Enter "Adult's only HUB" installation interface, click on the "install" to install

7. The system will automatically jump to the "more Get" interface when operating "Install", and display the current download.

8. The system will automatically install when downloading is OK, please manually return to the " Videos Add-ons" interface. Find the plugin you download, then you can use .
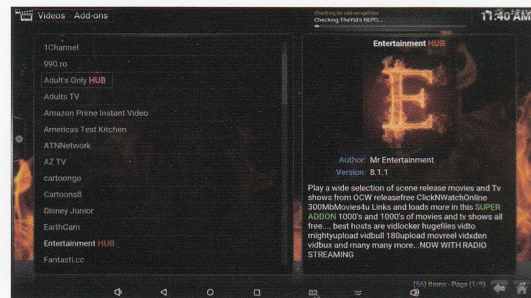
9.2 Uninstall

You need to find the plug-in name what you want to delete in the"Get more" interface.
For example: "Adult's only HUB",first enter to the "Adult's only HUB"and click Uninstall,
then the plug-in has been uninstalled