The Basics

1.1 Overview

Thank you for choosing the GSM/GPRS digital mobile phone. After reading this guide you will be able to fully realize the use of your phone and appreciate its functions and ease of use. Not only does the smartphone provide you with basic call functions such as call register, but also with many practical functions and services, to improve the time you spend working and playing. The color screen mobile phone complies with the GSM/GPRS technology and has been approved by certification authorities both domestically and abroad. The availability of some services and features described in this manual depends on the network and your subscription. Therefore, some menu items may not be available in your phone. The screens in menus and features may also vary from phone to phone. Our company reserves the right to revise this manual content without prior notice.

1.2 Safety guide

If your mobile phone is lost or stolen, please contact the telecommunications authorities or a sales agent immediately to have a hold on the phone and the SIM card. This will prevent economic loss caused by unauthorized calls made from your mobile phone.

When you contact the telecommunications authorities or a sales agent, they will need to know the IMSI number of your mobile phone (remove battery to expose number located on the label on back of phone). Please copy this number and keep it in a safe place for future use.

In order to avoid the misuse of your mobile phone please take the following preventive measures:
- Set the PIN number of your mobile phone’s SIM card and change this number immediately if it is known to a third party.
- Please keep the phone out of sight when leaving it in a vehicle. It is best to carry the phone with you, or lock it in the trunk.
- Do not keep money or personal documents in your mobile phone.

1.3 Battery warnings and notices

Before using your mobile phone, read and understand the following notices carefully to ensure you will use it safely and properly.

1.3.1 General tips

Do not charge the battery beyond the specified time period. After the battery has been fully charged, unplug the charger from the phone. Do not use a damaged charger or battery. When the battery is charging, do not place the phone near any flammable or explosive materials. Do not store your phone in a high-temperature environment. When your phone vibrates, do not place it near any flammable or explosive materials. Do not use your phone near high-voltage areas.

1.3.2 Notice when using the battery

The battery has a limited service life. The remaining life will decrease as the number of charging increases. If the battery becomes too low after charging, this indicates the service life is nearing an end. This will cause the battery to drop and your phone will stop working.

1.3.3 Notice when using the battery

When using the battery, the battery with different batteries or in a microwave oven or high-pressure equipment. Otherwise, it could lead to uncontrolled accidents such as fire damage to the equipment and human health.

If you use your phone near flammable or explosive gases, otherwise it will cause uncontrolled accidents to your phone or fire damage. Do not subject your phone to high-temperatures, high humidity or dusty environment. If you phone is too close to the reach of small children. Your phone is not a toy. Children could hurt themselves.

To avoid your phone failing and malfunctioning or being damaged, please do not place it on unstable surfaces.

Turn off your mobile phone where the phone is not allowed, such as, on the airplane or in hospital. Using the mobile phone in these places may impact the normal operation of electronic devices and medical instruments. Follow relevant regulations when using your mobile phone in these places. Your mobile phone has the face-to-face feature. Check your alarm clock settings to confirm that your mobile phone will not be suddenly turned on automatically during flight.

Please do not use your mobile phone near the weak signal or high-power electronic devices. RF interference might cause malfunctioning of such electronic devices and other problems. Special tips must be paid near the following equipment: hearing aids, your motorcycle and other radio electronic devices, fire detectors, automatic doors, and other automatic control installations. Find out the effect of mobile phones on the electronic devices or other electronic devices before setting up the electronic devices or other automatic control installations. If found out the effect of mobile phones on the electronic devices or other electronic devices before setting up the electronic devices or other automatic control installations.

Please do not subject the LCD to impact or use the screen to strike things, as this will damage the LCD board and cause leakage of the liquid crystal. There is a risk of blindness if the liquid crystal substance gets into the eyes. If this occurs, rinse eyes immediately with clear water (under an circumstances such your eyes) and immediately to a hospital for treatment.

Do not disassemble or modify your mobile phones, as it will be damaged in the phone’s battery leakage or circuit failure.

Avoid very near circumstances using the mobile phone in certain areas. You may be affected by the internet electronic equipment. In order to ensure your safety under such circumstances please do not use the mobile phone.

Please do not use excessive, too tight, or other sharp objects on the keypad as this may damage the mobile phone or cause it to malfunction.

In the event of a minor malfunction, do not use your phone, as it could be harmful to human body.

Avoid letting the phone come into close contact with magnetic objects, such as magnetic cards. The radiation waves of the mobile phone may erase the information stored on magnetic cards, pay cards, and credit cards.

Please keep small metal objects, such as shoelaces far away from the mobile phone. When the metal is on your body it has magnetic and may attract these small metal objects and thus these may cause injury or damage the mobile phone.

Avoid having the mobile phone come into contact with water or other liquids. If liquids enter the phone, this could cause a short circuit, battery leakage or other malfunctions.

1.3.4 Notice when using the battery

The battery has a limited service life. The remaining life will decrease as the number of charging increases. If the battery becomes too low after charging, this indicates the service life is nearing an end. This will cause the battery to drop and your phone will stop working.

1.3.5 Notice when using the battery

When using the battery, the battery with different batteries or in a microwave oven or high-pressure equipment. Otherwise, it could lead to uncontrolled accidents such as fire damage to the equipment and human health.

1.3.6 Notice when using the battery

When using the battery, the battery with different batteries or in a microwave oven or high-pressure equipment. Otherwise, it could lead to uncontrolled accidents such as fire damage to the equipment and human health.
If the battery overheats, changes color, or becomes distorted during use, charging, or storage, please stop using and replace it with a new battery.

If the liquid from the battery comes in contact with skin or clothing, this could cause burning of the skin. Immediately use cool water to rinse and seek medical advice if necessary.

If the battery leaks or gives off a strange odor, please remove the battery from the vicinity of the open fire to avoid a fire or explosion.

Please do not let the battery become wet as this will cause the battery to overheat, smoke and corrode.

Please do not use or store batteries in places of high temperature such as near direct sunlight, as this will cause the battery to leak and corrode, lower performance, and shorten the battery's life.

Please do not continuously charge for more than 24 hours.

1.4 Charging your phone

Compare the connectors of the device and the mobile phone. The battery level indicator flashes on the screen. Even if the phone has been turned off, the charging image will appear, indicating that the battery is being charged. If the phone is switched off, it may take longer to charge than the expected time. After the charging is completed, the indicator will disappear from the screen and the charging is completed.

When the battery level indicator dose not flash and indicates the battery is full, this indicates the charging has been completed. If the phone is off during charging, the charging being completed image also appears on the screen. The charging process allows a reduction of the battery to prevent it from becoming too hot. During the charging, the battery, phone, and charger get warm, this is a normal phenomenon.

Upon the completion of charging, disconnect the charger from the AC power socket, and from the mobile phone.

2.1 During charging:

Do not charge the device when it is wet or in a place with high temperature. Always use the charger supplied by your phone manufacturer. Using an unauthorized charger might cause danger and invalidate the warranty for your phone.

The standby and data service shall be banned in areas that may cause interference to the mobile network. In practice, the battery is discharged over time depending on the network condition, operating environment and usage methods. Make sure the battery has been installed before charging. It is best not to remove the battery when charging.

Upon completion of charging, disconnect the charger from your phone and the power supply.

If you have not disconnected the charger from your phone and the power supply, the charger will continue to charge the battery after about 5 to 8 hours when the battery level decreases substantially. We advise you not to do this as it harms your phone performance and shortens your phone life.

2.1.3 After charging:

Please see AC-220 volt. The use of any other voltage will cause battery leakage, fire and cause damage to the mobile phone and charger.

Please stop using the charger if the power cord is damaged, as this will cause fire or electrical shock.

Please immediately clean any dust gathered on the electrical contacts of the charger.

Please do not place water near the charger in order to avoid water splashing onto the charger and causing an electrical short, leakage or other malfunctions.

If the charger comes in contact with water or other liquid the power must immediately be switched off to avoid an electrical short or shock, fire or malfunction of the charger.

Please do not disassemble or modify the charger, as it will lead to bodily harm, electrical shock, fire or damage to the charger.

Please do not use the charger in the bathroom or other excessively moist areas, as this will cause electrical shock, fire or damage to the charger.

Please do not touch the charger with wet hands, as this will cause electrical shock.

Do not modify or place heavy objects on the power cord, as this will cause electrical shock or fire.

Before cleaning or carrying out maintenance please unplug the charger from the electrical outlet.

When swapping chargers, do not pull on the cord, but rather hold up to the body of the charger, as pulling on the cord will damage the cord and lead to electrical shock or fire.

3.3.3 Cleaning and maintenance:

The mobile phone, battery, and charger are not water resistant. Please do not use them in the bathroom or other excessively moist areas and likewise avoid allowing them to get wet in the rain.

Use a soft, dry cloth to clean the mobile phone, battery and charger.

Please do not use alcohol, thinner, benzene or other solvents to wash the mobile phone.

A dirty surface will cause poor electrical contact, loss of power and even inability to recharge. Please clean regularly.

2 Getting Started

2.1 Component name and explanation

2.1.1 Technical parameters

2.2.1 Inputs

- Nominal voltage: 5.5V
- Maximum charge voltage: 4.2V
- Capacity: 1500mAh
- Standby duration: 120-180 (days/years)
- Talk duration: 30-180 (days/years)

2.2.1 Icons

In the standby mode, the following icons may appear in the standby screen:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Indicate the intensity of network signals.</td>
</tr>
<tr>
<td></td>
<td>Show missed calls.</td>
</tr>
<tr>
<td></td>
<td>Location by satellite.</td>
</tr>
<tr>
<td></td>
<td>Receive a new message.</td>
</tr>
</tbody>
</table>
### 2.3 Using the touchscreen

Your phone provides 44 touch keys in the Main screen. To use these keys correctly, calibrate the touch screen in advance (see "Calibrate"). Meanwhile please follow the instructions:

- Do not touch the screen with wet hands.
- Do not touch the screen with greasy fingers.
- Do not touch the screen with metallic or conductive objects.

#### 2.4 Connecting to the network

- Insert and removing the SIM card

  1. Turn off the phone. Remove the battery and any other external power supplies. Insert the SIM card into the SIM holder as shown in the phone.
  2. When you need to remove the SIM card, turn off the phone. Remove the battery and then remove the SIM card from the holder.
  3. Warning: Do not turn on your phone before removing the SIM card. Never insert or remove the SIM card when an external power supply is connected, as this may cause damage to the SIM card.

- Turn your phone on and off

  1. To turn on the phone, hold down the POWER key, then turn on the phone, hold down the POWER key.

- If you have pressed on your phone without inserting the SIM card, the phone will prompt you to install the SIM card. With the SIM card already inserted, your phone automatically verifies the availability of the SIM card.

- When the screen shows the following:

  - Press the Menu key — if you have not set the SIM card password.
  - Enter phone password — if you have set phone password.

- Search for network — the phone searches for the appropriate network.

#### Notes:

- When you turn on the mobile phone, an exclamation mark appears on the screen and does not disappear; this is probably caused by misoperation, that is, you press the Power key and the Volume Up key at the same time. Such misoperation activates the recovery mode, hence the occurrence of malfunction. If you just turn off the phone, next time when you turn it on, it will still come to the recovery mode.

- Select:

  - Press the Menu key ( ) when the exclamation mark and robot appear, a menu will pop up. Use the Menu key ( ) to select "reset system now" to reset the phone.

#### 2.4.2 Unlocking the SIM card

- The PIN (personal identification number) secures your SIM card from being misused by others. If you have selected this function, you must enter the PIN code each time you turn on the phone so that you may unlock the SIM card and then make or receive calls. You can deactivate SIM card protection (see "Safety settings"). In this case, the message of your SIM card cannot be prevented.

- Press the Hang Up key to turn on your phone:

  - Enter your PIN code. Check the incorrect digits by using the right side key, and press OK for confirmation, e.g. if your PIN is 1234, phone entry: 1 2 3 4. If you enter incorrect numbers for three times in succession, your SIM card will be locked and your phone will ask you to enter PUK code. If you do not know the PUK code, do not try, instead, contact your network service provider. See "Safety settings".

- Your network service provider sets a standard PIN code (4 to 8 digits) for your SIM card. You should immediately change this number. See "Safety settings":
2.4.3 Connecting to the network

On your SIM card, your phone searches for available networks automatically; you will see the network strength (as a bar graph). If your phone has found the available network, you can see the name of the network service provider appears at the center of the screen.

Note: Making an emergency call, please note that "only for emergency calls" appears on the screen. This indicates that you are beyond the network coverage (boundary area), and you can still make emergency calls depending on the signal intensity.

2.4.6 Making a call

When the signal strength of your network service provider appears on the screen, you can make or answer a call. The bar at the upper left corner of the screen indicates intensity of network signal. Transmission quality is significantly affected by obstacles, thus moving within a small area while making or answering call can improve the conversation quality.

2.4.7 Making a domestic call

In the dial screen, enter a number, and press the Dial key to make a call. To change the number, delete the digits you have entered during dialing, then the number appears on the screen. After the call is picked up, the screen will show call status information. If the call is being pressed, the phone will ring the short tone (network dependent). To end a call, press the Hang Up key.

2.4.8 Making an international call

To make an international call, hold down the 0 key on the dialing screen until the international prefix "+" appears. This allows you to dial an international number without knowing the international access code (e.g., 99 for China). Following the entry of international prefix, enter the country code and complete phone number. For the country code, please refer to the printed conversion chart, for example, 44 for Germany, 49 for France, and 46 for Sweden. Like making an international call via a fixed telephone, enter the "+" at the second key. For example, to call a number from another country, you need to:
+44207111111

- Country Code: Complete phone number: Dial key

2.4.9 Making a call from the list

All calls, dialed and received, are stored within a list in your phone. Those dialed and received recently are highlighted at the top of the list. Press "Call Register" to see all the numbers as described by Dailed Calls and Missed Calls. Your phone also provides an option to sort the list by dialed calls. To view the call number, please go to Options -> View to show the number in your Phonebook.

2.4.10 Making an emergency call

If you are beyond the network coverage area, you may make emergency calls. If your network service provider does not provide roaming service to the area, the screen will say "calls for emergency cells", meaning that you can only make such calls. If you are within the network coverage, you can also make emergency calls even without the SIM card.

2.4.11 Call menu

The Call menu is only visible during an active call, and functions such as Call Waiting, Call Diverting, and Multi-party Call are network dependent. Contact your network service provider for details.
3. Functional Menu

(The following features depend on specific model)

3.1 3D Music

3D Music is a music player with user-friendly 3D interface. It automatically obtains albums covers on the Internet and is easy to manage. When used for the first time, it automatically connects itself to the Internet and then searches for and downloads album covers. We advise you to turn on WiFi for the first time use.

3.2 Advanced Task Killer

Advanced Task Killer is a quite excellent task manager. By Advanced Task Killer, you can close any third-party background program in progress. To set a parameter, press or hold down the corresponding key, as the case may be.

3.3 Addink-Book

Addink is an Ebook reader application that enables you to browse online catalogs of thousands of books and download those books directly into your phone. After a book is downloaded, it is possible to read it offline. Additionally, the application allows you to import your own books. But the application only supports the EPUB format.

3.4 Calibrator

Note: The importance of your phone's screen calibration. Calibrator is a tool to calibrate the touchscreen, for correct response to your touch.

3.5 DeskClock

DeskClock is an application to display time on the standby screen. DeskClock supports time synchronization over the network.
3.6 Messenger

A chat application.

Voice chat: chat without dialing a number. Connecting a microphone and speaker to your computer, you can make a voice call to another Yahoo! Messenger user.

Multiple-person talk: chat together. You can chat with two or more people or send text messages to them at the same time.

Friends list: see who is online. Get yourself notified once your friend is online.

Send instant messages: A new method for that, quicker than writing an email and cheaper than making a call.

Yahoo! Mail alert: Get notified when a new Yahoo! mail arrives. You can create an alert for appointment or activity.
3.7 Buddy
A website operates for providing email and chat services. Generally, it only provides those for MSN, Yahoo, and AIM.

Buddy is an instant messenger and available in versions of web and WAP. It provides each free services on MSN, Yahoo, Yahoo Messenger, and ICQ.

For the first time use, go through these steps:
Step 1: Select a language.
You can select from many languages.
Step 2: Create an buddy ID.
Select your buddy ID and password. Fill in your mail address, gender and age.
Step 3: Select a chat room and log in.
You may select a chat room of MSN, Yahoo, AIM, ICQ or Facebook. Fill in ID and password, and then enter the chat room, to chat with the people there.

3.8 ES File Explorer
By ES File Explorer, you can view and manage the files stored in your phone itself or storage card.
3.9 Facebook
Facebook is a social utility. You can create a page, to show your photos and personal interests. You can leave a message in a particular friend or everyone on Facebook. You can join in a group. Your detailed personal information can only be seen by the people on the same network (for example, a school or company) or the people who have passed your verification.

3.10 Gmail
Gmail is a Google-owned web-based email service. It can permanently save important emails, files and images. By using Gmail, you can write and send emails. Gmail makes email storage and fun. It automatically groups emails, then you can read in them at a glance. This makes email receipt and reply as easy as conversation. Nowadays, you can chat on Gmail.
Gmail blocks pop-up windows, slugs and advertisements. Less spam reaches your Gmail inbox. By using Google, you can instantly find the important message you want.

2.11 Google Talk
Google Talk is a downloadable chat application developed by Google. Check out what Google Talk can do:
Text chat:
- Instant messages: share quick thoughts in real time
- Status updates: see if friends are around and what they are up to
- File exchange: send and receive files, pictures, and more
- Voice chat
- Audio conference: talk to multiple people at once
Googleintegrations: talk with your friends on Gmail.

3.12 MSN Talk
MSN Talk is a tool for chat. It supports group chat and blocks advertisements. To use the tool, you need:
1. A regular computer
2. Internet connection
3. MSN Talk. You can enjoy conversation history, limit--s------------------

4.0 Browsing:
1. Use a cloud service to store and share documents and photos
2. Use a cloud service to store and share documents and photos
3. Use a cloud service to store and share documents and photos
4. Use a cloud service to store and share documents and photos
5. Use a cloud service to store and share documents and photos
6. Use a cloud service to store and share documents and photos
7. Use a cloud service to store and share documents and photos
8. Use a cloud service to store and share documents and photos
9. Use a cloud service to store and share documents and photos
10. Use a cloud service to store and share documents and photos
Set up Google Voice

To set up Google Voice:

1. Google Voice will verify your number. Follow the instructions on the screen.
2. Enter a 4-digit external PIN.
3. Verify your number.

Sign in to Google Voice

Select an account to use with Voice:
anne.smith552@gmail.com
3.3.4 Navigation

By nature of GPS signal receiver, your current location is shown on the electronic map. If you have set the destination, the system will tell you the route. This saves your time.

Signals from GPS satellites can be received only when you are using your phone outside or at the window through which you can see the sky.

How to use the feature in the Main screen, select "Settings", click "Location and Safety", slide "GPS satellite", and then track the navigation area. Note that it may take 15 seconds or more for your phone to determine your current location for the first time.

3.25 Way

The Map application provides the street maps, pictures, aerial views, and street views of many countries and regions in the world. You can get real-time traffic conditions, as well as detailed directions of driving, public transit, or walking. To get the directions of driving, first set the starting point, and then enter the destination.

The maps, directions and location-based information are provided by relevant data sources. These data services may vary from time to time, and be not available in some regions, thus the provided maps, directions and location-based information may be invalid, incorrect or incomplete.

If the location services is closed when you open the "Map", the system may ask you to enable the services. But you can use the "way" without enabling the location service.
3.26 Android Market

Android Market provides direct access to useful applications which you can download and install on your phone.

Installation of Android application

Follow the following steps to download and install an application from Android Market:

1. Open the list of applications on your phone. Find and open Android Market (the icon is a paper bag with a printed green Android drill. Generally, you can find the icon on the desktop of your phone).

2. Tap on the "Applications" and "Games" options. A "Search" button appears at the upper right corner. Tap the "Applications" option to open all categories. There are categories such as "All applications" to view applications. You may select to view them by category or by popularity. Of course, you can search for the desired application by using the "Search" button.

3. Once you have found the desired application, tap to view the brief description (and best copy) for some applications and read user comments, hence you can make a decision.

4. Navigate to the application you want to download. Tap the "Install" button at the bottom of the page. Android Market first downloads the application. The downloading speed depends on the phone network. For purposes of saving traffic charges, you also can run to download the application in WIFI environment, if possible. Once the downloading is completed, the installation automatically starts. Then a screen pops up, to tell you the application requires access to any resources on your phone. Tap "OK", then installation will continue.

3.27 Email

The Email application lets you to forward Emails to anyone who has an Email address. Enable the application, set up an Email account, and then you can send, delete, receive or send Emails as if via a computer. You can also add or enter another Email account. This application needs support from the network.

3.29 Google Latitude

Google Latitude is an exceptionally powerful application for phones. The application allows you and your friends share current location with each other. Of course, you can decide whether your location is shared. By Google Latitude, you can keep in close touch with your friends, via your phone or computer.

3.29 Calculator

Your phone provides a calculator with 4 basic functions so that you can perform some simple calculations.

To begin the calculation or result, press the "Clear" key.
Note: The calculator is limited in accuracy and will result in rounding error.
3.10 Browser
Browser enables you to view the web via your phone, as if via a computer. You may create a bookmark on your phone and synchronize the bookmark with your computer. You can quickly go to your favorite websites from the Main screen.

You may select from the horizontal and vertical modes to view a webpage. The phone automatically changes the screen orientation to suit the webpage, depending on how you are holding your phone.

3.31 Voice Recorder
Voice Recorder is used for creating audio files.

Test start voice recording: Tap 
Tested voice recording: Tap 
Play back voice recording: Tap 
The audio files are automatically stored on your phone. They can be viewed with ES browser. You can select from various players to play the audio recorded.

3.32 Calendar
Calendar allows you to view your schedules and events at any time. You may view schedules one by one or at the same time.

Select to show calendar in day, week or month. If "by week", the calendar will be shown by week. This application is convenient for you to add events or view schedule.
3.24 Clock

Enter the menu to display the current time.

3.35 Radio

Search: Use this option to automatically search for channels and generate the list of channels.

Add alarm

Enter the menu to display the current time.

3.37 Contacts

The "Contacts" lets you easily call your colleagues or friends, or send emails or short messages to them. You may add contacts directly by your phone, or you can create "Contacts" with any application on your computer. You may open "Contacts" directly from the Main screen, or open it via the "Contacts" application.

Add a contact:

Search for a contact:

To search for a contact, press the Search key in main screen, and a search list will pop up. In the search box, enter the key words, such as first name, second name, and company name. While you are entering the key word, the matching contacts immediately appear.

Edit a contact:

To edit details of a contact, select "Edit a contact."
<table>
<thead>
<tr>
<th>Tab</th>
<th>Typ</th>
<th>Tab</th>
<th>Typ</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tab</td>
<td>Tab</td>
<td>Tab</td>
<td>Tab</td>
</tr>
</tbody>
</table>

*Tab key repeatedly in a row.*

Drop the program line.
4. Text Input

Enter text via the keypad. Examples of text include contact details, emails, short messages, and websites. The keypad provides the functions of spelling prediction, spelling correction, and learning while using.

Text mode may vary from application to application. It usually offers the following:
- Tap the text box (on screen or new content) to call the keypad.
- Tap the keys on the keypad.
- At the initial stage, you can tap keys using either your index fingers. Once you are familiar with the keypad, you can try tapping keys using both of your thumbs.
- While tapping a key, the corresponding letter will appear above your thumb or another finger. If you are tapping a white key, you may slide to the nearest one. Only when your tapping finger leaves a key, will the corresponding letter be entered to the text box.

5. SD Card Introduction

Your mobile phone supports SD card to expand the memory. Install the SD card according to the indication.

As one of storage for your phone, SD card has been set as the default storage at factory. You can directly use it without making any settings.

Use as Flash disk if “Phone — Data Wipe — ‘FC’ is well removed, the PC will prompt “New hardware is found!” and Android phone requires to be installed” will appear in the dialog box, use the figure below:

Check the relevant menus in the phone or plugged or closed, selecting one by one as follows:
- Main Menu — Settings — Applications — Development — USB Debugging, Uncheck “USB Debugging”.


After checking and confirmation, reconnect "Phone – Data Win – PC", and make sure SD card has been inserted, the phone and SD Card insight are normal. Follow the prompts appearing in the phone to operate, or that data uploading and downloading with U disk can be achieved.

Note: The phone hard disk used as U disk not supported, SD card supported only.

Your mobile phone supports the plug-in battery. However, if you insert or remove the SD card without turning off your phone, we advise you to turn on and off your phone to ensure its normal operation. Generally, it is not recommended to remove and install the SD card.

### 6 FAQs and Solutions

<table>
<thead>
<tr>
<th>FAQs</th>
<th>Causes</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Poor reception</td>
<td>When you use your phone at poor reception areas, for example, near high-rise buildings or base stations, the signal cannot be transmitted effectively.</td>
<td>Avoid this as far as you can.</td>
</tr>
<tr>
<td>Poor reception</td>
<td>When you use your phone at net work traffic congestion, such as working time and off-duty time, the congestion can result in poor reception.</td>
<td>Avoid this as far as you can.</td>
</tr>
<tr>
<td>Poor reception</td>
<td>This is related to the distance to base station in question.</td>
<td>We may ask the network service provider to provide service coverage map.</td>
</tr>
</tbody>
</table>

If you have any questions about the phone, please fill the solutions from the table below.
<table>
<thead>
<tr>
<th>Issue or error</th>
<th>Possible cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Echos or noise</td>
<td>The link line of network is in bad condition. It is a regional problem.</td>
<td>Hang up the call and dial again. Choose another better line.</td>
</tr>
<tr>
<td></td>
<td>In some areas, the call lines are in bad condition.</td>
<td></td>
</tr>
<tr>
<td>Shorter standby time</td>
<td>The standby time is relevant to network settings.</td>
<td>In your reception area, turn off your phone temporarily.</td>
</tr>
<tr>
<td></td>
<td>When no signals are received, your phone will continue searching for</td>
<td>Use your phone at strong signal area or turn off the phone temporarily.</td>
</tr>
<tr>
<td></td>
<td>base stations, thus consuming large amount of battery power and reducing</td>
<td></td>
</tr>
<tr>
<td></td>
<td>standby time.</td>
<td></td>
</tr>
<tr>
<td>Failed to turn on your phone</td>
<td>The battery power is used up.</td>
<td>Check the battery power level or change the battery.</td>
</tr>
<tr>
<td></td>
<td>The SIM card is damaged.</td>
<td>Contact your network service provider.</td>
</tr>
<tr>
<td>Failed to access your phone</td>
<td>The SIM card is not properly installed.</td>
<td>Contact your network service provider.</td>
</tr>
<tr>
<td></td>
<td>The metallic face of the SIM card is contaminated.</td>
<td>Wipe the face with a clean cloth.</td>
</tr>
<tr>
<td>Failed to connect to the network</td>
<td>The SIM card is invalid.</td>
<td>Contact your network service provider.</td>
</tr>
<tr>
<td></td>
<td>Beyond the GSM coverage</td>
<td>Cancel the network service provider for service area.</td>
</tr>
<tr>
<td></td>
<td>The signal is weak.</td>
<td>Move to a stronger signal area.</td>
</tr>
<tr>
<td>Failed to make a call</td>
<td>The call barring feature is used.</td>
<td>Cancel the call barring settings.</td>
</tr>
<tr>
<td></td>
<td>The fixed dialing number feature is used.</td>
<td>Cancel the fixed dialing number settings.</td>
</tr>
<tr>
<td>PIN code error</td>
<td>Enter correct PIN code for three times in succession.</td>
<td>Contact your network service provider.</td>
</tr>
<tr>
<td>Failed to charge the battery</td>
<td>The battery in the charger is damaged.</td>
<td>Change a new battery or charger.</td>
</tr>
<tr>
<td></td>
<td>Change the battery when ambient temperature is lower than -5°C, or above</td>
<td>Change the environment.</td>
</tr>
<tr>
<td></td>
<td>55°C.</td>
<td></td>
</tr>
<tr>
<td>Failed to add contacts from phonebook</td>
<td>The memory space of phonebook is used up.</td>
<td>Delete some contacts from the phonebook.</td>
</tr>
<tr>
<td>Failed to set up some features</td>
<td>Your network service provider does not provide the services, or you have</td>
<td>Contact your network service provider.</td>
</tr>
<tr>
<td></td>
<td>not subscribed them.</td>
<td></td>
</tr>
</tbody>
</table>