Restarting the Device
· If the SISWOO C50 longbow becomes unresponsive, restart the device by pressing the Power key for 10-15 seconds. Once the device power off, press the Power Key again to turn on the device.

Poor Cellular Reception
· Move to an area with a stronger signal or temporarily turn off your device.
· Try again at a less congested time.
· Ask your service provider for a service area plan.

Echo or Noise
· Hang up and redial. If the relay is changed then the line may be better.

Shortening of the Standby Time
· Temporarily turn off your device.
· Move to an area with a stronger Wi-Fi or Data signal.

Unable to Turn On the Device
· Recharge the battery to full capacity.
· Press and hold Power key for 10-15 seconds.
· Have the battery or charger replaced by an authorized SISWOO service center if necessary.

SIM Card Malfunction
· Contact your network provider.
· Confirm if SIM card is properly inserted.
· Use a clean, dry cloth to clean the metal contact point of the SIM card.

Unable to connect to the Network
· Contact your network provider.
· Consult your network provider reagarding the sevice area.
· Move to a place with stronger signal and try again.

Unable to Make a Call
· Cancel the fixed call setting.

Incorrect SIM PIN
· Contact your network provider.

Unable to Charge
· Press and hold Power Key for 10-15 seconds.
· Ensure that the plug is properly connected.
· Have the battery or charger replaced by an authorized SISWOO representative.

Unable to Add New contacts
· Delete some entries.

Unable to Set Certain Network Functions
· Contact your network provider.

System Failure
· Install a third party program may result in faulty operation.
· Press the Power key for 10-15 seconds to reboot the system.

Unable to connect to Wi-Fi
· Check whether the wireless router is working.
· Check whether your units is near the wireless router, or if there are walls or barriers that hamper the signal from wireless router.
· Check whether the user name and the password are correct.

The Unit Feels warm
· Operate various programs at the same time or high brightness settings may cause the device to get warm.
· Reset your device after every three hours of heavy use to keep it running well.

Unable to log in to Your Email Account
· Check whether the device is connected to the internet well.
· Check if e-mail setting is correct.

4G-LTE

CE0700

w w w . s i s w o o . c o m
Made by SISWOO

SISWOO

C50 Longbow

Smart Phone

w w w . s i s w o o . c o m

1	Volume Key	**4**	Power Key	**7**	Back Cover
2	Front Camera	**5**	Rear Camera	**8**	Loud Speaker
3	Earphone port	**6**	LED Flash	**9**	Micro USB Port

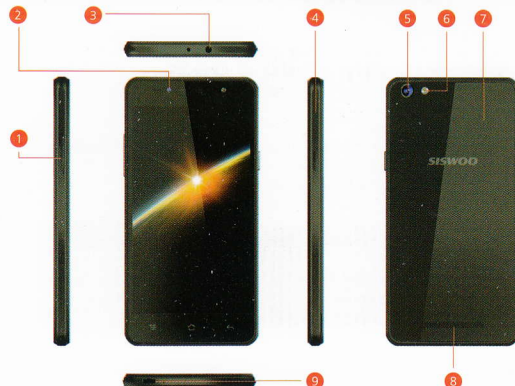## STEP 1: Charge the Battery

The SISWOO C50 longbow needs to be fully charged prior to first use.

· Plug in the supplied SISWOO charger.
· When the screen indicates that charging is complete, disconnect the charger.
· Charge only in well-ventilated areas with temperatures between -10℃ to + 45℃. Use only the supplied SISWOO charger.

STEP 2: Insert SIM Cards

The SISWOO C50 Longbow accepts 2 Micro SIM Cards.

· To install, make sure that the unit is turn off.
· Open the back case, take out the battery,
  then insert the SIM card into the appropriately sized slots.
· Installed the mobile phone again.

STEP 3: Power On

· Press and hold the Power Key until the device switches on.
· If no SIM card is installed, the device will enter Emergency Call Mode.

STEP 4: Update the software

· Go to Settings > About Phone > Wireless Update.
· Click on "Check for Updates." if an update is available follow the onscreen instructions.

NOTE: Always perform a " Factory Data Reset" after updating your software.
· Back up all phone data.
· Go to Setting > Backup and Reset > Factory Data Reset.

STEP 5: Read the User Manual

· To know more about the features and functions of the SISWOO C50 longbow please refer to www.siswoo.com.