1 Basic Know-how

1.1 Introduction

Thank you for selecting GSM/GPRS Digital Mobile Phone made by this company. By reading this manual, you can comprehensively understand the use of this mobile phone, experiencing the complete functions and simple operations of it.

This color-screen mobile phone complies with GSM/GPRS technical specifications and has been certified by domestic and overseas authorities. Some service items and features described herein are subject to the network and scheduled services. Therefore some menu items in the user’s cell phone may be unavailable and the shortcut figures of menus and functions in different phones may vary.

This company reserves the rights to modify the contents herein without otherwise notify the users in advance.

1.2 For your Safety

- If your phone is lost or stolen, please notify the Telecom service center or distributor to suspend the use of your phone and SIM Card by others for fear of the economic damages caused by making phone calls in your name by others.
- Your IMEI Code which showed on the sign of the back of the cell phone (remove your battery and find it) shall be provided to the Telecom service centre or distributor when contacting with them. Please copy and save the number for future use.
- For fear of your cell phone being misused, please take these measures:
  - Set your PIN Code for SIM Card properly and revise it in time when known by other people.
  - Please don’t put your phone in the place where is easy to be found when leaving your car. Had better take along with you or lock it in your suitcase.
  - Set call barring.
1.3 Security Warning and Precautions

Please carefully read these precautions before use in order to use the mobile phone securely.

1.3.1 General Precautions
- Please only use the battery and charger designated by this company as the use of other products may cause battery leakage, over-heating, blowout or fire.
- Please do not strike, shake or throw your mobile phone violently in fear of causing troubles to your mobile phone and fire burning.
- Never put the battery, mobile phone and charger into the microwave oven or high pressure equipment, or it may cause the accidents like circuit damage and fire, etc.
- Please do not use your mobile phone in the areas where flammable and explosive gases existed, or it may cause troubles to your mobile phone and fire burning.
- Please don’t use your mobile phone near the following interference power on during flight.
- Please don’t dismantile or re-equip the mobile phone, or it may cause damages, electronic leakage and circuit trouble.
- In few circumstances, the use of the mobile phone in some cars may influence some electronic equipment. At this circumstance, please don’t use the mobile phone for security.
- Please don’t use something with sharp-point such as needle, pen point to press the keys, or it may cause damages to the mobile phone.
- If the antenna is broken, don’t use the mobile phone, or it may cause personal injury.
- Keep the mobile phone away from the magnetic substances like microcards, etc., as the radiated waves of mobile phone may clear the information saved on the floppy disks, bank cards and credit cards.
- Keep the earphone of the mobile phone away from drawing-pin, as when the loudspeaker works, it will become magnetic which can attract those small metal parts and may cause personal injury or mobile phone damages.
- Please don’t strike, shake or throw your mobile phone violently, or it may leak or cause troubles to your mobile phone and fire burning.
- Please don’t use your mobile phone in the places where is overheat or high temperature, or it may cause fire.
- Please don’t use the mobile phone in the areas like on plan and in hospital, etc., as the mobile phone may impact the normal operation of electronic equipment and medical apparatus, please observe the relative regulations in these places. The mobile phone is equipped with timed auto power-off function, please check your clock setting to make sure your mobile phone will never automatically power on during flight.
- Never use the mobile phone in places with weak signals or near the high fidelity electronic device. Radio interference may lead to the mal-operation of electronic device and other issues. Please pay special attention near the following equipment: hearing aid, pacemaker and other medical electronic device, fire detector, automatic door and other auto control device. Please consult with the phone manufacturer or local dealers for the influence of mobile phone upon the pacemaker and other medical electronic device.
- Please don’t strike the LCD screen heavily or use it to strike other things, or the LCD screen may be damaged and the liquid may leak out. The liquid entering into eyes may cause the danger of blindness, in this case, never rub your eyes with hands, just wash with clean water and then go to the doctor immediately.
- Please don’t dismantle or re-equip the mobile phone, or it may cause damages, electronic leakage and circuit trouble.

1.3.2 Notice for using the mobile phone.
- Please put the mobile phone out of reach of children to prevent them playing the phone as a toy and cause personal injury.
- Please don’t put your mobile phone over the fire, damages to your mobile phone and may cause troubles to your mobile phone and fire burning.
- Please don’t use your mobile phone near the interference and fire, etc.
- Please observe the relative regulations in these places. The mobile phone is equipped with timed auto power-off function, please check your clock setting to make sure your mobile phone will never automatically power on during flight.
- Never use the mobile phone in places with weak signals or near the high fidelity electronic device. Radio interference may lead to the mal-operation of electronic device and other issues. Please pay special attention near the following equipment: hearing aid, pacemaker and other medical electronic device, fire detector, automatic door and other auto control device. Please consult with the phone manufacturer or local dealers for the influence of mobile phone upon the pacemaker and other medical electronic device.
- Please don’t strike the LCD screen heavily or use it to strike other things, or the LCD screen may be damaged and the liquid may leak out. The liquid entering into eyes may cause the danger of blindness, in this case, never rub your eyes with hands, just wash with clean water and then go to the doctor immediately.
- Please don’t dismantle or re-equip the mobile phone, or it may cause damages, electronic leakage and circuit trouble.
- In few circumstances, the use of the mobile phone in some cars may influence some electronic equipment. At this circumstance, please don’t use the mobile phone for security.
- Please don’t use something with sharp-point such as needle, pen point to press the keys, or it may cause damages to the mobile phone or disoperation.
- If the antenna is broken, don’t use the mobile phone, or it may cause personal injury.
- Keep the mobile phone away from the magnetic substances like microcards, etc., as the radiated waves of mobile phone may clear the information saved on the floppy disks, bank cards and credit cards.
- Keep the earphone of the mobile phone away from drawing-pin, as when the loudspeaker works, it will become magnetic which can attract those small metal parts and may cause personal injury or mobile phone damages.
- Please don’t strike, shake or throw your mobile phone violently, or it may leak or cause troubles to your mobile phone and fire burning.
- Please don’t use your mobile phone in the places where is overheat or high temperature, or it may cause fire.
- Please don’t use the mobile phone in the areas like on plan and in hospital, etc., as the mobile phone may impact the normal operation of electronic equipment and medical apparatus, please observe the relative regulations in these places. The mobile phone is equipped with timed auto power-off function, please check your clock setting to make sure your mobile phone will never automatically power on during flight.
- Never use the mobile phone in places with weak signals or near the high fidelity electronic device. Radio interference may lead to the mal-operation of electronic device and other issues. Please pay special attention near the following equipment: hearing aid, pacemaker and other medical electronic device, fire detector, automatic door and other auto control device. Please consult with the phone manufacturer or local dealers for the influence of mobile phone upon the pacemaker and other medical electronic device.
- The liquid of the battery splashing to skin or clothing may cause skin burns, in this case, wash with clean water immediately or go to the doctor when necessary.
- If the battery leaks out liquid or smells awful, please shift it from open fire to avoid burning up and explosion.
- Never make the battery damp, or the battery may be overheated, burned up and rotted.
- Never use or put the battery in places with direct sunshine, near the car or with high temperature, it may cause battery liquid leakage and overheating, and may reduce the performances and curtail the service life.
- Never charge over 24 hours successively.

1.3.4 Charge the mobile phone
- Charge the mobile phone in the ventilate place with temperature at 5°C to 40°C above zero and make sure to use the charger provided by this company. Use of other chargers which are not certified may cause danger and make the warranty services invalid.
- Charge the mobile phone with 220V Alternating Current. Use of other current may cause electronic leakage, fire and damages to the mobile phone and the charger.
- Please don't charge in the place with high-humidity like bathroom, or it may cause an electric shock, fire and damages to the charger.

2 Before Use
2.1 Name and Description of All Parts
Some small icons may appear in standby interface, as shown below:

<table>
<thead>
<tr>
<th>Icons</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Network signal strength</td>
</tr>
<tr>
<td></td>
<td>Missed calls</td>
</tr>
<tr>
<td></td>
<td>Satellite positioning</td>
</tr>
</tbody>
</table>

New massage received
Program downloading
Download finished
The alarm is set and start
Calling
Music playing
Program management open
Display battery power
start up USB
Access restricted
Connect to WIFI
Start up Bluetooth
No SIM card
No SD card
### 2.2 Description of Keys

<table>
<thead>
<tr>
<th>Keys</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Back key</td>
<td>• Back to previous menu</td>
</tr>
<tr>
<td>Menu key</td>
<td>• Display related options of the current menu</td>
</tr>
<tr>
<td>Search key</td>
<td>• Generally press this key to enter into the Google research interface</td>
</tr>
<tr>
<td>Menu key</td>
<td>• In any state, press this key to back to the standby interface</td>
</tr>
<tr>
<td>Call key</td>
<td>• Dial number and answer incoming calls</td>
</tr>
<tr>
<td></td>
<td>• In any interface, view the dialed number record</td>
</tr>
<tr>
<td>Tracking ball</td>
<td>It can be scrolled up, down, left and right to select the menus:</td>
</tr>
<tr>
<td></td>
<td>• Directional key: As directional key when scrolling in the main menu and editing interface.</td>
</tr>
<tr>
<td></td>
<td>• OK key: As a COM/FRM key after selecting a menu; In standby interface, press it to go to the main menu interface; when taking photos or video record, press it to confirm or suspend.</td>
</tr>
<tr>
<td>Power key</td>
<td>• Press this for a longer time to power ON/OFF</td>
</tr>
<tr>
<td></td>
<td>• In general, press this key to lock the phone</td>
</tr>
<tr>
<td>Volume</td>
<td>• Turn it up or down to tune up or down the volume when talking;</td>
</tr>
<tr>
<td>Side key</td>
<td>• Turn it up or down to tune up or down when MP3, MP4, FM and TV are playing</td>
</tr>
</tbody>
</table>

Note: 'press a key' in this manual represents pressing the key and then release it at once; 'Press a key for a longer time' represents pressing the key for 2 seconds or longer.

The description and some of the functions of the keys mentioned above depend on specific model.

### 2.3 How to use the touch-screen

On the main screen, there are 41 touch keys that can identify fingerprints. Please read 'touch-screen calibration' (details see 'Calibrator') before you use it to ensure you use it properly. Meanwhile, please follow these instructions:

- Don't touch the keys with wet hands.
- Don't press the keys forcefully.
- Don't use any metal or electricity conducting materials to touch the keys.

### 2.4 Connect the Internet

#### 2.4.1 Insert and remove the SIM Card

Please insert an effective SIM card into the mobile phone before use. SIM card serves as the key to accessing digital GSM network.

SIM Card may be taken out from your mobile phone and put into any GSM cell phone for use; the new mobile phone will automatically read SIM Card.

#### 2.4.2 Power On/Off the Phone

Press On/Off key for a longer time to equally power on or off the mobile phone.

If you have powered on the mobile phone without inserting SIM Card, the phone will warn you to insert SIM Card. After SIM Card is inserted, the mobile phone will automatically verify if the SIM Card is useful.

*Enter PIN1 — If you have set the SIM Card code.*

*Enter mobile phone password — If you have set the unlock password.*

Search network — The mobile will search until the suitable network is found.

### 2.4.3 Unlock SIM Card

To prevent the illegal use, SIM Card is protected by the encrypt PIN1 (personal identity number). When this
2.4.5 Connect to Network

Authorized maintenance service phone password (Please activated, you must key in the phone number 200000 immediately.)

2.4.4 Unlock Change in into your own private password as soon as possible. Please refer to the SIM Card to the mobile phone will ask you for the mobile phone password and the phone number. After SIM Card is decoded and the network provider may refuse to input the code incorrectly for successively thrice, your SIM Card will be locked.

In case of losing your mobile phone password, you should contact with your distributor or local authorized maintenance service center to unlock your mobile phone password.

2.4.3 Connect to Network

After SIM Card is decoded successfully, the mobile phone will automatically search for the available network. Once being connected, the network provider names will appear on the blank area on standby interface, you will click it and an information box of providers will pop up, click it again and the information box will disappear.

Note: When no signal is shown in the signal field on screen, it indicates only EMERGENCY calls are available, it means that you are out of the normal network (service) coverage, but you can still make the emergency calls as per the signal strength.

2.4.6 Make Calls

You can check the network provider identifiers, you can make or answer calls. The message bar on the left upper corner of display indicates the network signal strength.

Make Domestic Calls

Input the telephone numbers with dial pad and then click Dial key to call. To change the telephone number, just click Delete key to clear the last character. The display screen will display the dialing animation during dialing and will display the call state and information after the called has answered the call. If the Connected warning tone is turned on, the warning tone will sound, it shall be supported by network.

Press Hang-up key to end call after the conversation.

2.4.7 Make Domestic Calls

Input the telephone numbers with dial pad and then click Dial key to call. To change the telephone number, just click Delete key to clear the last character. The display screen will display the dialing animation during dialing and will display the call state and information after the called has answered the call. If the Connected warning tone is turned on, the warning tone will sound, it shall be supported by network.

Press Hang-up key to end call after the conversation.

2.4.8 Dial Extensions of Fixed-line Telephones

Some extensions of fixed-line telephones cannot be dialed directly. You can first dial the switch board, and then extension number. If you insert a pause character "P" between central exchange number and extension number upon dialing, this mobile phone will complete the dial for you and dial the extension automatically. Just press "P" for a longer time to input "P" and the display screen will show "P".

Area Code + Switch Board + Extension No. + Dial Key

Example of using the pause character:

For example, if you have voice mailbox information for the telephone number of 8880000 that is used by dialing, with the mailbox number of 6666 and password of 8888, then you can dial as below:

8880000P6666P8888

The first part of number is used to dial as below:

For example, if you have voice mailbox information for the telephone number of 8880000 that is used by dialing, with the mailbox number of 6666 and password of 8888, then you can dial as below:

8880000P6666P8888

The first part of number is used to dial as below:
When the call is answered, issue 6666 to select the mailbox.
Before issuing the password of 8888, the second pause character will be delayed for 5 seconds, the first P indicates the call waiting and the second P indicates time delay of 5 seconds.

2.4.9 Make International Calls
To dial overseas telephone number, just press * key in Dial Pad interface for a longer time till the screen displays the prefix "+" for international long-distance phone call, it will allow you to dial international call from any country when you don't know the local International call prefix, e.g., the prefix is 00 when you call from China.
After having keyed in the prefix, you shall input the country code and complete telephone number to be dialed. The country codes are used commonly in global practice, for instances, Germany is 49, British is 44 and Sweden is 46 and so on.

Like calling the international numbers, just exclude "o" before the city code during dialing.
For example, to dial the Telecom service hotline of Shanghai from other countries, you shall dial:
+8621114
+Country Code + Complete telephone number+ Dial Key.

2.4.10 Dial Telephone Number from List
Every telephone you dialed and answered will be saved into a list in the phone and the telephone numbers you dialed and answered recently will be listed first in this list, please refer to "Call Record" in Section 3.3.1).
Every telephone number is classified as per the dialed number, answered number and unanswered number, and the cell phone can provide all telephone options for you to check all call records. When the telephone number stopwatch is stored fully, the old numbers will be automatically deleted. To check the list, please operate with the following keys:

- Dialed Calls can be checked by the option menu.
- All telephone numbers in the list may be operated by the option menu.
When the telephone number list appears, you can press CONFIRM to check the details and after having selected an option, you can press SAVE to directly save the number into the telephone book.

2.4.11 Emergency Calls
You can make the emergency calls when you are within the network coverage, you can see this by the network signal strength indication bar on the left up corner of phone screen. If your network provider does not provide the roaming service in the region, the screen will display the texts of "Only EMERGENCY call is available" to tell you that you can only make emergency calls. You can still make emergency calls even without SIM card if you are located within the network coverage.

2.4.12 Call Menu
This call menu is only visible during calls, and the functions of call waiting, call forwarding and multiple party call, etc. shall be supported by Internet connection. Please contact with your network provider for consultation.
You can operate as below in the call option menu:
- Mute
- Do not send (send) local voice.
- Hands-free
- Turn on the microphone to magnify the call voice.
- Retain the call
- Retain the current call or Restore the retained call.
- End the call
- End the current call.
- More
  - * Start recording.
  - * Turn on Bluetooth
Use the Bluetooth device to make a call when Bluetooth is set.
- * Add call
- Make a new call.
3 Function Menu

(All some of the below-mentioned functions are subject to the specific support of unit)

3.1 3D Music
This music player is with excellent UI, outstanding 3D display effect, and automatic acquisition of album cover in the internet, and the operation is very easy. It can automatically get on the internet and search and download music cover at the first time use, it is suggested to open WiFi.

3.2 Advanced Task Killer
Task Killer, very good program management software that you can freely close any Third-party background programs which running by Advanced Task Killer. You also can operate by long press or short press or self-definition.

3.3 Aldiko Ebook
Aldiko is software for reading Ebook. You can view and download the Ebook and read offline, or lead in Ebook on hand, but only for .epub format. There are lots of books to be chosen.

3.4 Calibrator
It is a tool for calibration of screen. The touch could be more correct by calibration.

3.5 Compass
The compass displays the direction that you are facing and the current geographical coordinate. You can choose the magnetic north or adjust the magnetic declination of compass to show the straight north.

The accuracy of the E-compass may be interfered by magnetic objects or some environment. This E-compass only used for basic navigation but not reliable for accurate positioning.

The first time to use the compass, you need to calibrate it and may need to calibrate sometime.

3.6 Desk Clock
It is a software displaying clock in the standby interface and supports network simultaneous time.
3.7 Dolphin Browser
It is a super browser that supports multi-touch, gesture order, multi-mark browser, windows change, etc. It is easy, simple, and quick and save source. It can be totally compatible Micro software IE Explorer.

3.8 eBuddy
It is a website that integrates E-Mail and chatting functions. Now eBuddy only opens chatting and E-Mail functions of MSN, Yahoo and AIM.

3.9 ES File Browsers
You can view and manage the files in the phone or the memory card.

3.10 Facebook
Facebook is an internet communication website. Users can set their own files including photos and personal interest; users can leave their message publicly or privately; users can add to other friend groups.

3.11 Gmail
Gmail is a free network email service for Google. It can keep the important emails, documents and pictures forever. It can make communication simpler and more interesting.
Gmail doesn't have pop-up windows and advertisement or any trash email. You can find information more easily by Google search.

3.12 Google Talk
This is a program that developed by Google for download and chatting.

3.13 Messenger
Chatting software.
Yahoo Messenger allows users to make a Video call or Streaming play by 3G or WI-FI.

3.14 MSN Talk
It is a chatting tool that supports group chat. It has no advertisement, keeps chatting record, supports image, signature and color settings, etc.

3.15 Paper Toss
It is a very simple game that with an office as background.

3.16 Robo Defense
A kind of game

3.17 The Weather
You can view the current weather information and the climate in the few following days of one or more than one city.

3.18 ThinkFree Mobile
It is a powerful commercial office software, fully supports Microsoft Office 2007 files, including Word, PowerPoint, Excel, and PDF.

3.19 Twitter
Twitter is a communication network and micro-blogging website.

3.20 SM card Tool Bag
This function is provided by network provider. If SIM Card and the network provider can not support this service, please contact network provider.

3.21 Voice
Google Voice can create a separate phone number for you. You can use this number to manage all your phone number, voice mail and SMS, etc.

3.22 Wiki Mobile
Wiki mobile is the wikipedia pocket version. You can view the latest news motion as well as looking up definitions for certain words.

3.23 You Tube
You Tube is an Online Video service provider that provides high-quality video upload, distribute, display and view for users.

3.24 Dial a number
When dial a number, you can view the menu items on the top of the screen, such as personal collection, call record, directory and numeric keyboard (for manual).

3.25 GPS
This system uses GPS satellite receiver to position the current location and show on the navigation electronic map. The system will automatically plan the travel route after the destination is set and at the same time
of traveling, voice prompt will help the driver to get to the destination safely and quickly.

GPS navigation system can receive satellite signal only under the sky outdoors or at the window that the sky can be seen.

How to use: Select "setting" in the main menu interface, clicks "Location and safety", then kick "Use GPS Satellite" to enter into the GPS menu.

Note: The first time of positioning needs 10mins or more time.

3.26 Map
It provides maps almost cover the streets, satellite pictures, mix-up pictures of the world and areas. You can get the traffic information and detailed driving route, bus route or walking route.

3.27 E-market
Enter In this program to download application programs that you need.
Install Android application programs
Download application programs from the Android market as the following steps:
1. Enter into the program list, find and open Android E-market.
2. After entering into E-market, you can select the program by uploading time or by popularity.
3. When finding the application programs, you can click to view the brief introduction of the program (some programs provides screenshots) and User Rating for you to evaluate this program.
4. If you are sure to install a certain program, you can click the installation button on the bottom to start installation. The program will install automatically when the download finished. There would be a window showing the system resources to be visited, you only need to click "Agree" to finish the installation.

3.28 Email
You can send Emails to anyone who has an email address.

3.29 Google Latitude
It is a kind of mobile phone software with powerful functions that users can find the location where their friends in. Of course, the person who was searched can decide whether they are willing to be searched out. You can keep close touch with your friends by mobile phone or computer through Google Latitude.

Note: Please understand that the precision of this calculator is not so high, with round-off error.

3.30 Calculator
Your mobile phone provides you a calculator with four basic functions which are convenient for your calculation.

3.31 Contact
You can add new contact directly or synchronize directory from computer. You can open "Contact" in the main screen or open it in application program "dial".

3.32 Browsers
You can surf on the internet or browsing webs as on the computer. You can visit your favorite website on the main screen.

3.33 E-mail
You can use to record sound files.

3.34 Alarm
This phone can set 3 group alarms. Select one of the alarms to edit and set personal settings.

3.35 Calendar
You can visit the calendar and tasks anytime, and can see one calendar one time or more calendars one time.

3.36 Places
You can search the nearby service and facilities after positioning by GPS.

3.37 Settings
Enter into the menu to set the personal settings of the phone.
3.38 Gallery
Management tool for pictures. It can display the pictures by 3D method that you only need to touch slightly from left to right; tens of pictures will be displayed.

3.39 Camera
Your phone provides camera function, whenever you go, you can use this high-solution camera to take a photo or a video.

3.40 Message
You can communicate by SMS with others using SMS device. It also supports MMS.

3.41 Music
You can enjoy the music files you collect. Enter into and then see the menu of playlist, song, expert and artist.

4 Input Texts
You can use the keyboard to input texts such as contact information, email, SMS and website. The keyboard will correct mistakes and predict content you would input.

5 SD Card
This mobile phone supports SD memory card to extend the storage space. Please insert or remove the card as per the sign on it. As one of mobile phone memorizers, SD Card serves as the default memorizer set before delivery so that you can use it directly without any setting. Used as a mobile phone memorizer: When inserting T-Flash Card for the first time, you shall set the default memorizers as memory card, including the music player, video player, animation recorder, camera and recorder to access the storage space and contents of SD Card. The relative settings are mentioned in the foregoing functions herein.

Note: This mobile phone supports plug and play (driver free) functions. But please insert or take out SD card in ON state and it’s recommended to restart up the phone by manual to ensure the normal use of play information. Generally it’s not recommended to assemble and disassemble SD card.

6 FAQ and Solutions
Please refer to the following table to remove any troubles of mobile phone.

<table>
<thead>
<tr>
<th>FAQs</th>
<th>Cause</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Poor receiving effect</td>
<td>You are using the mobile phone in place with poor signal receiving effect, like high buildings or basement, and the radio waves cannot be transferred effectively.</td>
<td>Avoid using the phone in such conditions.</td>
</tr>
<tr>
<td>Echo or noise</td>
<td>It’s caused by the distance of network transmitter base station.</td>
<td>You can ask the network service provider to provide the service area map.</td>
</tr>
<tr>
<td>Communication lines are poor in some service areas.</td>
<td>It’s caused by poor network junction line and it’s a problem of the whole region.</td>
<td>Hang up and redial and replace with better junction line.</td>
</tr>
<tr>
<td>Issue</td>
<td>Description</td>
<td>Resolution</td>
</tr>
<tr>
<td>-------</td>
<td>-------------</td>
<td>------------</td>
</tr>
<tr>
<td>Curtailing standby time</td>
<td>The standby time is subject to the network system setting.</td>
<td>You are located in the area with poor receiving signals, please shut off the mobile phone temporarily.</td>
</tr>
<tr>
<td>Battery is exhausted</td>
<td>The phone will constantly launch signals to find the base station when it cannot receive any signals, so it will consume a lot of battery power and curtail the standby time.</td>
<td>Try again in place with stronger signals or shut off the mobile phone temporarily.</td>
</tr>
<tr>
<td>Fail to power on</td>
<td>Battery power is low.</td>
<td>Check the battery power or change the battery.</td>
</tr>
<tr>
<td>SIM Card error</td>
<td>SIM Card is damaged.</td>
<td>Contact your network provider</td>
</tr>
<tr>
<td>SIM Card is not loaded properly.</td>
<td>Make sure SIM Card is loaded properly.</td>
<td>Wipe the metal contact of SIM Card with clean cloth.</td>
</tr>
<tr>
<td>The metal side of SIM Card is dirty.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fail to connect the network</td>
<td>SIM Card is invalid.</td>
<td>Contact your network provider.</td>
</tr>
<tr>
<td>Out of GSM service area.</td>
<td>Inquire the service area with your network provider.</td>
<td></td>
</tr>
<tr>
<td>Weak signals.</td>
<td>Try again in place with stronger signals.</td>
<td></td>
</tr>
<tr>
<td>Fail to make calls</td>
<td>Call Restriction is enabled.</td>
<td>Cancel Call Restriction setting.</td>
</tr>
<tr>
<td>Fixed Dialing is enabled.</td>
<td>Cancel Fixed Dialing setting.</td>
<td></td>
</tr>
</tbody>
</table>

### PIN Error Table

<table>
<thead>
<tr>
<th>PIN Error</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>PIN Code is inputted incorrectly for successively three times.</td>
<td>Contact your network provider.</td>
</tr>
<tr>
<td>Battery or charger is damaged.</td>
<td>Replace with new battery or charger.</td>
</tr>
<tr>
<td>Charge in the environment temperature below -10°C or above 55°C.</td>
<td>Charge in better conditions.</td>
</tr>
<tr>
<td>Poor contact.</td>
<td>Check if the plug is connected well.</td>
</tr>
<tr>
<td>The memory of telephone book is full.</td>
<td>Delete some records in telephone book.</td>
</tr>
<tr>
<td>The network provider does not support this function, or you have not applied for this function.</td>
<td>Contact your network provider.</td>
</tr>
</tbody>
</table>