GSM/GPRS Digital Mobile Phone

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<td>3.28</td>
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Before using your mobile phone, read and understand the following notices carefully in order to avoid misuse of your mobile phone and the SIM card. When leaving it in a vehicle, please keep the phone out of sight. If your mobile phone is lost or stolen, please contact the telecommunications authorities or a sales agent immediately. If your mobile phone is used in a microwave oven or high-pressure equipment, otherwise it could lead to unexpected accidents such as fire, explosion, or damage to the circuitry or electronic devices. Follow relevant regulations when using your mobile phone in places where such electronic devices and other equipment are used. RF interference might cause malfunctioning of such electronic devices and other equipment. Special tips must be paid near the following equipment: automatic doors, microwave ovens, gas primers, flame detectors, peace makers and other medical electronic devices, fire detectors, automatic doors and other automatic control systems. Do not use your mobile phone near weak magnetic fields or strong electromagnetic signals (such as near air conditioners, high-voltage power lines, high-frequency radiation equipment, etc.), with an unapproved accessory, with the antenna damaged, or in areas where the mobile phone is not supported. Please do not subject your phone to high temperatures, high humidity or dusty places; otherwise this may lead to the malfunction of your phone. Keep your phone out of the reach of small children. Your phone is not a toy. Children could hurt themselves. To avoid your phone failing and malfunctioning or being damaged, please do not place it on uneven or unstable surfaces.

1.2 Notices when using your phone

1.2.1 General attention

Only the battery and battery charger specified by our company should be used in your phone. Other products might result in battery leakage, over-heating, fire or explosion.

To avoid your phone malfunctioning, or catching fire, please do not violently impact, jolt or throw your phone.

Please do not place the battery, mobile phone, or charger in a microwave oven or high-pressure equipment. Otherwise it could lead to unexpected accidents such as fire, explosion, or damage to the circuitry or electronic devices. Follow relevant regulations when using your mobile phone in places where such electronic devices and other equipment are used. RF interference might cause malfunctioning of such electronic devices and other equipment. Special tips must be paid near the following equipment: automatic doors, microwave ovens, gas primers, flame detectors, peace makers and other medical electronic devices, fire detectors, automatic doors and other automatic control systems. Do not use your mobile phone near weak magnetic fields or strong electromagnetic signals (such as near air conditioners, high-voltage power lines, high-frequency radiation equipment, etc.), with an unapproved accessory, with the antenna damaged, or in areas where the mobile phone is not supported. Please do not subject the LCD to impact or use the screen to strike things, as this will damage the LCD board and cause leakage of the liquid crystal. There is a risk of blindness if the liquid crystal substance gets into the eyes. If this occurs rinse eyes immediately with clear water (under no circumstances rub your eyes) and go immediately to a hospital for treatment.
Do not disassemble or modify your mobile phone, as it will lead to damage to the phone such as battery leakage or circuit failure.

Under very rare circumstances using the mobile phone in certain model cars may negatively affect the internal electronic equipment. In order to assure your safety under such circumstances please contact your local service center.

Please do not use needles, pens, tips, or other sharp objects on the keypad as this may damage the mobile phone or cause it to function improperly.

In the event of antenna malfunction, do not use your phone, as it could be harmful to human body.

Avoid letting the phone come into close contact with magnetic objects such as magnetic cards as the radiation waves of the mobile phone may eraze the information stored on floppy disks, pay cards and credit cards.

Please keep small metal objects, such as thumbtacks far away from the receiver. When the receiver is in use it becomes magnetic and may attract these small metal objects and thus these may cause injury or damage the mobile phone.

Avoid having the mobile phone come into contact with water or other liquids. If liquids enter the phone, this could cause a short circuit, battery leakage or other malfunction.

1.3.3 Notices when using the battery

The battery will lose its service life. The remaining life gets shorter as the times of charging increase. If the battery becomes feeble even after the charging, this indicates the service life is over and you have to use a new battery.

Do not dispose of old batteries with everyday domestic garbage. Please dispose of old batteries at the directed places with specific rules for their disposal.

Please do not throw batteries into a fire, as this will cause the battery to catch fire and explode.

When installing the battery, do not use force or pressure, as this will cause the battery to leak, overheat, crack and catch fire.

Please do not use wires, needles or other metal objects to short-circuit the battery. Also, do not put the battery near necklaces or other metal objects, as this may cause the battery to leak, overheat, crack and catch fire.

Do not touch the contact points of the eyes, as this will cause the battery to leak, overheat, crack and catch fire.

If the liquid in a battery goes into eyes, there is a risk of blindness. If this occurs do not rub the eyes, but immediately rinse eyes with clear water and go to the hospital for treatment.

Please do not disassemble or modify the battery, as this will cause the battery to leak, overheat, crack and catch fire.

Please do not use or place the batteries near high temperature places such as near a fire or heating vessel, as this will cause the battery to leak, overheat, crack and catch fire.

If the battery overheats, changes color, or becomes distorted during use, charging, or storage, please stop using and replace it with a new battery.

If the liquid from the battery comes in contact with skin or clothing this could cause burning of the skin. Immediately use clear water to rinse the affected area and seek medical treatment if necessary.

1.3.4 Charging your phone

Connect the charger to the mobile phone. The battery level indicator flashes on the screen. Even if the phone has been turned off, the charging image still appears, indicating that the battery is being charged. If the phone is overused, the charging process will take longer.

When the charging time is insufficient, it may take longer time for the charging indicator to appear on the screen after the charging begins.

When the battery level indicator does not flash and indicates the battery is full, this indicates the charging has been completed.

Please do not continuously charge for more than 24 hours.

During charging, the phone must be placed in well-ventilated environment of +5°C ~ +40°C. Always use the charger supplied by your phone manufacturer. Using an unauthorized charger might cause damage and invalidate the authorization and warranty clauses for your phone.
### Notions when using your charger

- Please use AC 220 Vols. The use of any other voltage will cause battery leakage, fire, and damage to the mobile phone and charger.
- Please do not use the charger if the power cord is damaged, as this can cause fire or electrical shock.
- Please immediately clean any dust gathered on the electrical outlet.
- Please do not place vessels with water near the charger in order to avoid water splashing onto the charger and causing an electrical short. Leakage, or other malfunction.
- If the charger comes in contact with water or other liquid, it must immediately be switched off to avoid an electrical short or shock, fire, or malfunction of the charger.
- Please do not disassemble or modify the charger, as this will lead to bodily harm, electrical shock, fire, or damage to the charger.
- Please do not use the charger in the bathroom or otherwise excessively moist areas, as this can cause electrical shock, fire, or damage to the charger.
- Please do not touch the charger with wet hands, as this will cause electrical shock.
- Do not modify or place heavy objects on the power cord, as this will cause electrical shock or fire.
- Before cleaning or carrying out maintenance, please unplug the charger from the electrical outlet.
- When unplugging the charger, do not pull on the cord, but rather hold on to the body of the charger, as pulling on the cord will damage the cord and lead to electrical shock or fire.

### Component name and explanation

#### 2.1 Technical parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Handset</td>
<td>Model</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### 2.2 Cleaning and maintenance

The mobile phone, battery, and charger are not water resistant. Please do not use them in the bathroom or other excessively moist areas and likewise avoid allowing them to get wet in the rain.

- Please do not use alcohol, thinner, benzene or other solvents to wipe the mobile phone.
- A dirty outlet will cause poor electrical contact, loss of power and even inability to recharge. Please clean regularly.

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2 Getting Started
2.1.2 Icons
In the standby mode, the following icons may appear in standby screen:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Indicate the intensity of network signals.</td>
</tr>
<tr>
<td>2</td>
<td>Show missed calls.</td>
</tr>
<tr>
<td>3</td>
<td>Location by satellite.</td>
</tr>
<tr>
<td>4</td>
<td>Receive a new message.</td>
</tr>
<tr>
<td>5</td>
<td>An application is being downloaded.</td>
</tr>
<tr>
<td>6</td>
<td>The downloading is over.</td>
</tr>
<tr>
<td>7</td>
<td>The alarm clock has been set and activated.</td>
</tr>
<tr>
<td>8</td>
<td>A call is in progress.</td>
</tr>
<tr>
<td>9</td>
<td>The phone is playing a song.</td>
</tr>
<tr>
<td>10</td>
<td>Show battery level.</td>
</tr>
<tr>
<td>11</td>
<td>Enable USR.</td>
</tr>
<tr>
<td>12</td>
<td>The access is blocked.</td>
</tr>
<tr>
<td>13</td>
<td>Get connected to the wireless network</td>
</tr>
<tr>
<td>14</td>
<td>Turn on the Bluetooth.</td>
</tr>
</tbody>
</table>

2.2 Key explanations

<table>
<thead>
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<th>Key</th>
<th>Explanations</th>
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</thead>
<tbody>
<tr>
<td>Return key</td>
<td>Return to the previous menu.</td>
</tr>
<tr>
<td>Menu key</td>
<td>Show options of current menu.</td>
</tr>
<tr>
<td>Home key</td>
<td>At any status, press the key to return to the standby screen.</td>
</tr>
<tr>
<td>Power key</td>
<td>Hold down this key to turn your phone off and on.</td>
</tr>
<tr>
<td>Side volume keys</td>
<td>During the conversation, press the two keys to adjust the volume.</td>
</tr>
<tr>
<td></td>
<td>While playing an audio file, press the two keys to adjust the volume.</td>
</tr>
</tbody>
</table>

Note: In this guide, the phrase "press the key" refers to pressing and thereafter releasing a key. "Hold down a key" refers to pressing a key and keeping it depressed for 2 seconds or longer.

The descriptions and functions of keys depend on the model of your phone.

2.3 Using the touchscreen
Your phone provides many touch keys in the Main screen. To use these keys correctly, calibrate the touch screen in advance (see Calibrator). Meanwhile please follow the instructions:
- Do not touch the screen with wet hands.
- Do not touch the screen with great forces.
- Do not touch the screen with metallic or conductive objects.

2.4 Connecting to the network

2.4.1 Inserting and removing the SIM card
- Turn off the phone; remove the battery and unplug other external power supplies. Insert the SIM card into the SIM holder as shown in the phone.
- No SIM card is installed in the phone.
- GPRS data connection is on.
2.4.2 Turning your phone on and off
To turn on the phone, hold down the POWER key on the side; to turn off the phone, hold down the POWER key.

When you need to remove the SIM card, never turn off the phone before removing the SIM card. Never insert or remove the SIM card when an external power supply is connected, as this may cause damage to the SIM card.

Notes:

- If you turn on the mobile phone, an exclamation mark appears on the screen and does not disappear, this is possibly caused by misoperation, that is, you have set the SIM card password. Enter the SIM card password, and then your phone will prompt you to install the SIM card. With the SIM card already inserted, your phone automatically verifies the availability of the SIM Card.
- If you turn on the phone, hold down the POWER key on the side; to turn off the phone, hold down the POWER key.

Notes:

- If you turn off the phone before removing the SIM card, the phone will prompt you to install the SIM card. With the SIM card already inserted, your phone automatically verifies the availability of the SIM Card.
- Then, the screen shows the following:
  
  Enter PIN1 — if you have set the SIM card password.
  
  Enter phone password — if you have set your phone password
  
  Search for network — the phone searches for the appropriate network.

Notes:

- When you need to remove the SIM card, never turn off the phone before removing the SIM card. Never insert or remove the SIM card when an external power supply is connected, as this may cause damage to the SIM card.

2.4.3 Unlocking the SIM card

When you need to remove the SIM card, you must enter the PIN1 code each time you turn on the phone so that you may unlock the SIM card and then make or answer calls. You cannot deactivate SIM card protection (see "Safety settings"). In this case, the misuse of your SIM card cannot be prevented.

Notes:

- Press the Menu key to select "reboot system now" to restart the phone.

2.4.4 Making a call

When the logo of network service provider appears on the screen, you can make or answer a call. The bars at the upper left corner of screen indicate the intensity of network signal.

Notes:

- If you forget your phone password, you must contact the retailer or local authorized service center to unlock your phone.

2.4.5 Connecting to the network

When your SIM card is unlocked, your phone searches for available network automatically (the screen will show the network searching is underway). If your phone has found the available network, the name of network service provider appears at the center of screen.

Notes:

- Making an emergency call. Note: Only for emergency calls shows on the screen, it indicates that you are beyond the network coverage (service area), and that you can still make emergency calls depending on the signal intensity.

2.4.6 Making a call

To prevent unauthorized use, you can set phone protection. If you have selected this function, you must draw unlocking pattern each time you turn on your phone, to unlock the phone and then make or answer calls. You may clear the unlocking pattern (see "Safety settings"). In this case, the unauthorized use of your phone cannot be protected.

Notes:

- If you enter incorrect numbers for three times in succession, your SIM card will be locked and you phone will ask you to enter PUK 1 number. If you do not know the PUK1 code, do not try. Instead, contact your network service provider. See "Safety settings".

Note: your network service provider sets a standard PIN1 code (4 to 8 digits) for your SIM card. You should immediately change the PIN1 code.

2.4.7 Making a domestic call

In the Dial screen, enter a number, and press the Dial key to make a call. To change the number, delete the digits you have entered. During dialing, the animation appears on the screen. After the call is picked up, the screen will show call status

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1234</td>
<td>Please enter: 1234</td>
</tr>
</tbody>
</table>

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2.4.11 Call menu
The call menu is only visible during an active call, and features such as Call Waiting, Call Diverting, and Multi-party Call are network dependent. Contact your network service provider.

The call options include:

- **Mute**
  - Do not send local voice.

- **Handsfree**
  - Switch on the loudspeaker to amplify the voice.

- **Hold**
  - Put the current call on hold or retrieve the call on hold.

- **End a call**

- **End the current call.**

- **More**
  - *Start voice recording*
  - *Start voice recording.*
  - *Turn on Bluetooth*
  - The Bluetooth device, if any, can be used.

- **New call**
  - Make another new call.

3 Functional Menu

3.1 File Management

The file management is composed of sdcard and sdcard 2, while sdcard is the memory of the phone, sdcard 2 is the external SD card. In the file management, files can be searched rapid, deleted or edited in each card and new files can be created.
3.2 Sending an Email

You can send an Email to anyone who has an Email address. Entering the procedure and set an account, you can click the account so that you come into the account already created, you can also activate, compile and create an account and then delete the operating. The email can be sent and received just like in a computer. This procedure requires the network support.

3.3 Dialling

When dialling, you can have a quick access to the call records, contacts and digit dial keyboard (used for manual dialling) by the menu key on the screen.

3.4 3G video call

Click a number portrait in the phonebook, and you can do these things instantly: dial, send a message and make a video call. During the video call, you can select applications such as adjusting it to mute mode, switching to robot portrait, turning off the voice and intercepting photos to SD card.
### 3.5 Calculator

Your phone provides a calculator with 4 basic functions for the convenience of your calculating.

Press this button \( \text{Calc} \) and you delete the input and output in bitwise.

Notice: this calculator is of limited accuracy and sometimes it causes errors, please forgive us for the inconvenience.

### 3.6 Browser

The browser allows you to surf on the net and browse the page just like on the computer. You can create on the phone a bookmark and synchronize it with the computer. You can have a quick access to your favorite sites on the main screen.

You could view web pages in longitudinal or transverse mode. The page rotates according to the rotation of the phone and automatically adjusts to fit the page.

### 3.7 Voice Recorder

The recorder could be used to record audio files.
To start voice recording: Tap
To end voice recording: Tap
To play back voice recording: Tap
The audio files are automatically stored on your phone. Click the Menu key, and you can operate and set the recorded voice. The file can be in document management and various players can be selected to play the voices.

3.8 Calendar
Calendar allows you to view your schedules and events at any time. You may view schedules one by one or several ones at the same time. Select to show calendar by day, week or month. If "by week (or month)," the calendar will be shown by week (or month). This application is convenient for you to view schedule or add events.

3.9 Settings
Reach the menu and customize your phone settings. SIM card management: SIM card can be managed and made settings. WLAN: WLAN can be turned on and off and made some settings.
Bluetooth: Bluetooth can be turned on and off and settings are made. The information flow usage: It makes you in full awareness of the usage of the information.
More: Click more and you will set up flight mode and VPN and more.
Audio profiles: General, silent, meeting and outdoor optional. In the meanwhile, customized setting-up of some scene modes are allowed.
Select a mode and enter the customized setting-up, operational are vibration, volume, ring tones, notifications and key beep, etc.
Display: Customize setting-up of the phone luminance, wallpaper, the screen and screen time-out and font size is allowed.
Storage: The internal memory of the storage card and of the phone is shown.
Battery: The usage detail of the battery is shown.
Applications: View, manage and delete the applications on your phone.
Account and synchronization: Set the synchronization of your phone account with your phone.
Location service: Set the service during the locating.
Safety: Set unlocking pattern; lock the SIM card; set the SD card.
Language and keypad: Select a language and input method.
Backup and reset: Reset DRM and restore factory settings to clear all personal data on your phone.
Date and time: Set current time and date.
Schedule power on/off: Set the time to turn on or off your phone.
Auxiliary function: Some auxiliary functions can be set.
Developers’ options: Set some options used by developers.
About phone: View the model, service status, mobile software and hardware information, etc.
3.10 Clock
■ Alarms
Your phone provides many groups of alarm clocks. Select one of them to edit and customize alarm clock.

3.11 Radio
You can set the time in any part of the world.
Stop Watch
You can use it to record the time.
Timer
You can use it to record the time.
Sit Watch
Enter the menu to display the current time.

World Clock
Stop Watch
Timer
Sit Watch
Enter the menu to display the current time.
Glossary:
Channel list: Display the list of FM radio channels. You can select to play one of them. (the list can contain 20 channels maximum)
Search: Select this option to automatically search for channels and generate the list of channels.
Loudspeaker: Press the button to use the radio loudspeaker.
- and +: Tap to move to another channel.
$ and #: Tap to broadcast and pause.
3.12 Search
You can locally search for the information you need.

3.13 Contacts
The "contacts" lets you easily call your colleagues or friends, or send emails or short messages to them. You may add contacts directly from your phone, or synchronize "contacts" with any application on your computer. You may open "contacts" directly from the Main screen, or open it via the "Dialing" application.

Add a contact:
To add a contact, directly enter the name and phone number, or import the name and phone number from the SIM card. (The number of contacts you can add is limited by the memory of your phone.)

Search for contacts:
To search for a contact, press the Search key in search screen, and a search box will pop up. In the search box, enter the key words, such as first name, second name and company name. While you are entering the key word, the matching contacts immediately appear.

Edit a contact:
To edit details of a contact, select "Edit a contact".
Delete a contact:
To delete the current contact, select "Delete a contact".

From the menu, you can also synchronize with or share an account or import or export a contact.

3.14 Gallery
Gallery is a picture manager that typically exhibits miniatures, supports the features of "save picture", "set pictures as desk top" and "share picture".

3.15 Camera
Your phone provides the camera and video recorder features. Wherever you go, you can take high-resolution photos and videos. It also supports advanced camera features such as image stabilization, face embellishment, panorama shooting, high dynamic range and zero delay shutter, which can also be customized.

3.16 Messaging
Messaging lets you send text and multimedia messages to any contact that has an SMS device. The multimedia messages include photos, video clips (for iPhone 3GS or other new style phones), contacts information, and voice memos. What’s more, you can send messages to several contacts at the same time.
Note: Perhaps Messaging is not available in all countries and regions. Probably you need to pay for using Messaging. For more information, consult your network operator. As long as you are within the network, you can use "Messaging". As long as you can make a call, you can send messages. You probably have to pay for sending or receiving messages, depending on your network operator. Send a message: Tap it, enter the number and name of the contact or select the contact from Contacts. Tap the text box above keypad, enter the information and then tap "Send".

Tap Settings to set ringtone, Delivery reports, and maximum quantity of messages.

3.17 Notification Menu

Slide and pull down menu on the main interface, you can see the message notice and choose whether to turn on or off WiFi, Bluetooth, GPS, off-line mode. In the data connection, the current SIM is available to make data connection of GPRS. Slide it around you can see the options of profile for your convenience.
3.19 Music
Music is used for enjoying the stored audio files. Select Music, you can see the menus of "List of played songs", "Songs", "Specialists" and "Artists".

To pause playing a song
Tap ■

To resume playing a song
Tap ▶

To skip to the next song or reading material
Tap ▶

Return to the previous song or reading material
Tap ◀

To move fast backward or forward
Touch and hold ▶ or ◀. The longer you hold, the more songs you skipped.

To skip to any point in a song
Drag the progress bar.

3.20 Call Records
Come into the call records, you can view missed calls, received calls and outgoing calls. The calling time is viewed in each record and features such as calling, sending messages and adding to new contacts can be set. Deleting call records and setting up speed dial can be done in the menu.
3.21 Analog TV
You can select location to scan the channel to watch TV.

3.22 Flash Player
Device manager, control your applications running.

3.23 MoboPlayer
You can play movies with it.

3.24 Widget
The widget is on the right of applications in Main Menu, holding down this widget, you can drag it anywhere you want in the main screen. It is convenient for you to enter that procedure.

3.25 Selecting Wallpaper Source
Hold down the main screen, the options of selecting wallpaper source will appear, then you can set up wallpapers you like.
4. Text Input

Enter text via the keypad. Examples of text include contact details, emails, short messages, and websites. The keypad provides the functions of spelling prediction, spelling correction and learning while using.

The smart keypad may give you prompts of correct spelling, depending on which application you are using.

Enter text:
1. Tap the text box (memo, or new contact) to call the keypad.
2. Tap the keys on keypad.

At the initial stage, you can tap keys using either of your index fingers. Once you get familiar with the keypad, you can try tapping keys using both of your thumbs.

While tapping a key, the corresponding letter will appear above your thumb or another finger. If you are tapping a wrong key, you may slide to the correct one. Only when your tapping finger leaves a key, can the corresponding letter be entered in the text box.

<table>
<thead>
<tr>
<th>Action</th>
<th>Keypad Handling</th>
</tr>
</thead>
<tbody>
<tr>
<td>To delete a character</td>
<td>Tap X.</td>
</tr>
<tr>
<td>To enter an upper-case letter</td>
<td>Tap U, and then tap that letter.</td>
</tr>
<tr>
<td>To enter a digit</td>
<td>Tap 0-9, and then tap that digit.</td>
</tr>
<tr>
<td>To enter a symbol</td>
<td>Tap #, and then tap that symbol.</td>
</tr>
<tr>
<td>Quickly enter a space</td>
<td>Press the space key twice successively.</td>
</tr>
<tr>
<td>To toggle input methods</td>
<td>Hold down to 1 to bring up the keyboard.</td>
</tr>
</tbody>
</table>

3. SD Card Introduction

Your mobile phone supports SD card to expand the memory. Install the SD card according to the indication. As one of storages for your phone, SD card has been set as the default storage at factory. You can directly use it without making any settings.

Use as flash disk if “Phone—Data Wire PC” is well connected, the PC will prompt “New hardware is found”, and “MT65xx Android Phone requires to be installed” will appear in the dialog box, see the figure below.
Select "USB storage device", and such dialogue box pops up:

interface:

Check the relevant menus in the phone are opened or closed, selecting one by one as follows:
Main Menu - Settings - Application - Development - USB debugging. Uncheck "USB debugging".

After checking and confirmation, reconnect "Phone - Data Wire - PC", and pull down notification menu in the standby
You can synchronize files on the computer with those on the phone according to your needs or you can manage files on the storage card.

Select "MTP storage" to support the phone to function as a U-disk. If your computer is not supported by WIN7, you need to install MTP drive (you can directly update window player to the latest wmp1 which comes with MTP drive). Follow the prompts appearing in the phone to operate, so that data uploading and downloading with U disk can be achieved.

Select "Camera PTP", you can export photos on the phone to the computer.

Note: Your mobile phone supports the plug-in feature. Without turning off your phone, however, it does not support inserting or remove T card. Generally, it is not recommended to remove and install the SD card.

### FAQs and Solutions

<table>
<thead>
<tr>
<th>FAQs</th>
<th>Causes</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Poor reception</td>
<td>When you use your phone at poor reception areas; for example, near high rise buildings or base rooms, the radio wave cannot be transmitted effectively.</td>
<td>Avoid this as far as you can.</td>
</tr>
<tr>
<td></td>
<td>When you use your phone at network traffic congestion, such as working time and off-duty time, the congestion can result in poor reception.</td>
<td>Avoid this as far as you can.</td>
</tr>
<tr>
<td></td>
<td>This is related to the distance to base station in question.</td>
<td>You may ask the network service provider to provide service coverage.</td>
</tr>
<tr>
<td>Echoes or noises</td>
<td>The inner line of network is in bad condition. It is a regional problem.</td>
<td>Hang off the call and dial again. Choose another better line.</td>
</tr>
<tr>
<td></td>
<td>In some areas, the call lines are in bad condition.</td>
<td></td>
</tr>
<tr>
<td>Shorter standby time</td>
<td>The standby time is relevant to network settings.</td>
<td>In poor reception areas, turn off your phone temporarily.</td>
</tr>
<tr>
<td></td>
<td>Replace the batteries</td>
<td>Change with a new battery.</td>
</tr>
<tr>
<td></td>
<td>When no signals are received, your phone will continue searching for base stations, thus consuming a large amount of battery power and reducing standby time.</td>
<td>Use your phone at strong signal areas or turn off the phone temporarily.</td>
</tr>
<tr>
<td>Failed to turn on your phone</td>
<td>The battery power is used up.</td>
<td>Check the battery power level or charge the battery.</td>
</tr>
<tr>
<td>Issue</td>
<td>Possible Cause</td>
<td>Recommended Action</td>
</tr>
<tr>
<td>-----------------------------------------</td>
<td>-------------------------------------------------------------------------------</td>
<td>--------------------------------------------------------</td>
</tr>
<tr>
<td>SIM card error</td>
<td>The SIM card is damaged.</td>
<td>Contact your network service provider.</td>
</tr>
<tr>
<td></td>
<td>The SIM card is not properly installed.</td>
<td>Ensure the SIM card is properly installed.</td>
</tr>
<tr>
<td></td>
<td>The metallic face of the SIM card is contaminated.</td>
<td>Wipe the face with a clean cloth.</td>
</tr>
<tr>
<td>Failed to connect to the network</td>
<td>The SIM card is invalid.</td>
<td>Contact your network service provider.</td>
</tr>
<tr>
<td></td>
<td>Beyond the GSM coverage.</td>
<td>Consult the network service provider for service areas.</td>
</tr>
<tr>
<td></td>
<td>The signal is feeble.</td>
<td>Retry at a stronger signal area.</td>
</tr>
<tr>
<td>Failed to make a call</td>
<td>The call barring feature is used.</td>
<td>Cancel the call barring settings.</td>
</tr>
<tr>
<td></td>
<td>The fixed dialing number feature is used.</td>
<td>Cancel the fixed dialing number settings.</td>
</tr>
<tr>
<td>PIN code error</td>
<td>Enter incorrect PIN codes for three times in succession.</td>
<td>Contact your network service provider.</td>
</tr>
<tr>
<td>Failed to charge the battery</td>
<td>The battery or the charger is damaged.</td>
<td>Change a new battery or charger.</td>
</tr>
<tr>
<td></td>
<td>Charge the battery when ambient temperature is lower than -10°C or above 55°C.</td>
<td>Change the environment.</td>
</tr>
<tr>
<td></td>
<td>Poor connection.</td>
<td>Check whether the plug is properly connected.</td>
</tr>
<tr>
<td>Failed to add contacts to phonebook</td>
<td>The storage space of phonebook is used up.</td>
<td>Delete some contacts from the phonebook.</td>
</tr>
<tr>
<td>Failed to set up some features</td>
<td>Your network service provider does not provide the services, or you haven't subscribed them.</td>
<td>Contact your network service provider.</td>
</tr>
</tbody>
</table>