Thanks for using GFIVE smart phone. The Quick Start Guide will help you better understand GFIVE smart phone and how to use the important functions.

Power key: Press and hold this key to turn on/off the mobile phone; in standby state, press this key to turn on/off the screen.

Menu key: Press this key to open the action list, so that you can execute the action in current interface or menu.

Home key: Press this key to return to the home page from any application or interface.

Back key: Press this key to return to previous interface, or close the dialog box, menu, notification panel or the screen keypad.

Side key: Press this key to adjust volume.

Installation method and precautions of SIM card

By setting PIN (personal identification number) code of the SIM card, you can protect your SIM card from illegal operation.

Installing SIM card

This is a dual SIM mobile phone with two SIM slots. Please turn off the mobile phone first, take out the battery, and insert the SIM card into the slot as shown in the picture below; then, place the battery into the battery jar and install the battery cover.

Precautions of SIM card

By setting PIN (personal identification number) code of the SIM card, you can protect your SIM card from illegal operation. If the PIN code is enabled, you need to enter the valid PIN code when you turn on the mobile phone. If you input wrong code for three times continuously, your SIM card will be locked and you need to input PUK code.

⚠️ Note: Your network service provider will set a standard PIN code (4-8 digits) for your SIM card. Please change it with your private password as soon as you get the phone.

Connecting to network

When the SIM card is decrypted, the mobile phone will search registered network or available local network automatically. Once connected, the logo of the network operator appears in the top of the screen, the mobile phone is in standby state, and you can make or answer calls.

Please contact your network operator if the SIM card has a failure.
Precautions of SIM card:
1. Put the SIM card out of children's reach.
2. Please use, insert and remove the SIM card carefully because the SIM card and its contacts are prone to be scratched or damaged by bending.
3. Do not expose the SIM card to electrostatic, dusty or moist environment.

Operation and installation methods of SD card
SD card is a removable mobile memory card inside the mobile phone and used for extending the storage space of the mobile phone.

Battery and charging methods
1. Connect the charger to provided USB cable.
2. Connect the charger plug to the power outlet.
3. Connect the USB cable to the mobile phone; this icon indicates the charging status.
4. The battery is fully charged when the status icon changes to ; please disconnect the charger from the power outlet.
5. Disconnect the charger from the mobile phone.

Note: If the battery isn't used for a long time or the battery is used up, the mobile phone may be not turned on normally while charging. It is normal. Please charge for a while before turning on the mobile phone.

The battery can be charged repeatedly; however, it is consumable product, please change a new battery if the standby duration reduces significantly.

The data service consumes more power and will reduce the standby duration.

The charging time changes according to temperature and battery usage. The mobile phone will show prompt if the battery is too low. The mobile phone will power off automatically if battery level drops too low.

Unlocking mode
In locked screen, tap the icon in the bottom of the screen, slide to right to unlock the screen.

Mobile phone options list
In standby state, you can press the Power key to lock and turn off the screen, and press it again to turn on the screen. Press and hold the Power key to open the mobile phone option list.

Main menu
Main menu page
Slide to left/right on the screen to switch the main menu page, and tap the Menu key to select Manage applications or Settings.
Drag and drop an icon to desktop to create a shortcut.

Status bar
Pull down the status bar, to turn on/off WLAN, Bluetooth, Data connection, GPS, Flight mode and customize profiles, or view the notifications of the mobile phone.

Manage applications
In Manage applications interface, you can manage the running applications to improve the running speed of the mobile phone. You can view the information of downloaded applications, applications installed on SD card, running applications and all applications, restrict permissions or uninstall third party applications.
Contacts
You can search contacts through English or others name and first stroke. Press the Menu key to select Delete contact, Contacts to be displayed, Import/Export, Accounts, or Share visible contacts.

Smart dialing
In dial plate interface, the mobile phone will fuzzy match with local contact info and show in the result while you are typing. In call settings, you can set up voice call, video call, IP call and others. During a call, you can access the dial plate or contacts through shortcuts.
After typing the number with keypad, press MENU and select Speed dial. During the call, the backlight turns off when the phone is close to your ear for saving power and preventing misoperation.

Messaging & browser
Messaging interface
Support pinyin, and third party input method software. Tap to set up the common functions. Tap Switch to switch among Chinese, English and stroke. If the language of spelling correction is set to English, tap the word in the input box while typing to get suggested results for choosing.

Browser
The navigation interface of the browser shows the thumbnails of commonly used web pages; you can tap to visit the web, or tap and hold the thumbnail to edit the web address information. In web browsing interface, press the Menu key to set up the web page.

Music
Music interface
Support MP3, aac, aac+, eaac+, ogg, midi and other formats; drag the progress bar while playing to move to any segment of the music, and tap Play button to pause or play. Tap and hold artist, album or music name to perform operations such as play, add to playing list, send to ring tone, delete, and search; select search to search music and play online.
Camera
- Tap on the screen to focus and follow the focus automatically, making the capture of moving object more convenient. You can set smile shutter, best capture, continuous shooting, common mode, automatic scene detection and other modes. The camera integrates various creative styles; you can tap to preview different effects.
- Dual-camera: Support front camera; tap to switch to front camera and take self photo shoot.

Video recorder
- Support video recording; tap to switch to video recorder.

Sound recorder
- You can record the sound, and send through MMS or Bluetooth directly, or set as ring tone.

FM radio
- Insert the headset and listen to FM radio, which supports loud speaker.

Gallery
- You can view the pictures and videos recorded by the camera in Gallery and on SD card. In gallery, you can perform operations to multimedia files such as share, edit and set as wallpaper, or contact icon.

E-mail
- Support Gmail and E-mail; you can create an account and read e-mails at any time and anywhere. With this function, you can merge the e-mails of different e-mail boxes to the same interface.
File Manager
In File Manager interface, tap the Menu key to select New folder, Cut, and view the files stored on SD card directly.

Tap and hold a file or folder and select Copy, Cut, Delete, Rename and other options.

Software store
This mobile phone is designed with built-in "play store", which provides popular software and other sources; you can find wanted software through search or rank list. Experience the desktop shortcut of play store, get the recommended info quickly, and experience free download through WiFi or web client.

Settings
- Wireless & networks
  - Call settings
- Profiles
- Sound
- SavePower manager
- Display
- Storage

Security function
You can set up screen security, encryption, SIM lock, etc.

Backup and reset
In this interface: you can back up the application data, WLAN password and other settings to Google server; and reset all data stored on the mobile phone.

Dual SIM function
SIM card management
You can insert two SIM cards into the mobile phone, turn on/off the SIM cards, edit SIM card name number, set up the background color, and set up data connection, voice call and video call.

Single SIM interface
If only one SIM card is inserted, the interface and operation mode switch to single SIM state automatically.

Drop-down menu bar
Drop down USB connection in menu bar; as the mobile phone can be set as flash drive, the files on SD card can be copied to PC or from PC to mobile phone.

Troubleshooting
Please refer to the following list of problems and solutions if there is any abnormality when you use the mobile phone. Please contact the distributor or service provider if it still doesn't work.
### Problem | Solution
--- | ---
Can't access internet normally when using browser | The network operator doesn't provide this service or you haven't applied this service. Please contact and consult your network operator for information of how to apply and use this service.
The setting is not correct | Please refer to specific introductions of the browser.
SIM card error | The SIM card is damaged. Please contact your network operator.
The SIM card isn't installed properly. | Check the SIM card.
The metal surface of the SIM card is dirty. | Clean it with clean cloth.
Poor receiving | The mobile phone is used in bad signal receiving area, for example, near tall building or in basement, the radio waves can't reach these area effectively. Please make or answer a call in places with strong signal.
The mobile phone is used when communication is busy and lines are congested. | Try to avoid using mobile phone when communication is busy.
Can't switch on | Battery is too low. Charge the battery.
Can't make a call | Call barring is active. Cancel call barring.

### Can't connect to network
- **SIM card is invalid** | Please contact your network operator.
- **Beyond service area** | Move to service area of your network operator.
- **Weak signal** | Move to a place with strong signal and try again.
- **The voltage is not within rated range of the charger** | Use an allowed voltage within the rated range of the charger.
- **Nonstandard charger is used** | Use a charger specially designed for the mobile phone.
- **Poor contact** | Check whether the plug is connected properly.

### Can't charge

### Toxic and Hazardous Substances Declaration

<table>
<thead>
<tr>
<th>Part Name</th>
<th>Toxic and hazardous substances or elements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery</td>
<td>Lead (Pb)</td>
</tr>
<tr>
<td>Master</td>
<td>O</td>
</tr>
<tr>
<td>Battery</td>
<td>X</td>
</tr>
<tr>
<td>Charger</td>
<td>X</td>
</tr>
<tr>
<td>Accessories</td>
<td>O</td>
</tr>
</tbody>
</table>

- O: indicates that this toxic or hazardous substance contained in all the homogeneous materials for this part is below the limit requirement in SJ/T11363-2006.
- X: indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials for this part is above the limit requirement in SJ/T11363-2006.

The environmental use period of the product is 20 years. The symbol is shown in the left. Certain changeable parts may have a different environmental use period (e.g., battery unit module) based on the product. This environmental use period only applies to the products operated under the condition regulated in the Manual.