1. The Basics

1.1. Overview

Thank you for choosing the GSM/GPRS/WCDMA digital mobile phone. After reading this guide you will be able to fully master the use of your phone and appreciate its functions and ease of use.

Not only does the smartphone and network system provide you with basic calls, full functions and call records but also with a variety of functions and services to improve the time you spend working and playing. The color screen mobile phone complies with the GSM/GPRS/WCDMA technology and has been approved by certification authorities both at home and abroad.

The availability of some services and features described in this manual depends on the networks and your subscription. Therefore, some menu items may not be available in your phone. The short cut to menus and features may also vary from phone to phone.

Our company reserves the right to revise this manual content without prior notice.

1.2. Safety guide

If your phone is lost or stolen, please contact telecommunications or a sales agent immediately to have a hold on the phone and the SIM card. This will prevent you economic losses caused by unauthorized calls made from your mobile phone.

When you contact telecommunications or a sales agent, they need to the IMEI number of your mobile phone (remove battery to expose number located on the label on back your phone). Please copy this number and keep in a safe place for future use.

In order to avoid the misuse of your mobile phone take the following preventative measures:

- Set the PIN number of your mobile phone’s SIM card and change this immediately if it becomes known to a third party.
- Please keep the phone out of sight when leaving it in a vehicle. It is better to carry the phone with you, or lock it in the trunk.
- Set call barring.

1.3. Safety warnings and notices

Before using your mobile phone, read and understand the following notices carefully to ensure you will use it safely and properly.

1.3.1. General attention

- Only the battery and battery charger specified by our company should be used in your mobile phone. Other product might result in battery leakage, overheating, explosion or fire.

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To avoid your phone malfunctioning or catching fire, please do not violently impact, jar or throw your phone.

Please do not place the battery, phone or charger in a microwave oven or high-pressure equipment. Otherwise it could lead to unexpected accidents such as damage to circuit or fire/water.

Please do not use your phone near flammable or explosive gases, otherwise it could cause explosion of the phone or the hardware.

Please do not subject your phone to high temperatures, high humidity or dusty places; otherwise this may lead to the malfunction of your phone.

Keep your phone out of the reach of small children. Your phone is not a toy. Children could hurt themselves.

To prevent your phone falling and malfunctioning or being damaged, please do not place it on uneven or unstable surfaces.

3.2 Notes when using your phone

Turn off your mobile phone where the phone is not allowed, such as on the airplane or in hospitals. Using the mobile phone in those places may impact the normal operation of electronic devices and medical instruments. Follow relevant regulations when using your mobile phone in those places. Your mobile phone has the auto turn-off feature.

Check your alarm clock settings to confirm that your mobile phone will not be turned on automatically during flight.

Please do not use your mobile phone near the weak signal or high precision electronic devices. For interference might cause malfunctioning of such electronic devices and other problems. Special tips must be paid near the following equipment: hearing aids, pace makers, medical devices, electronic devices, fire detectors, automatic doors and other automatic control installations. To find out the effects of interference on a particular device or other pieces of electronic medical equipment please contact the management or local sales agents of the equipment.

Please do not subject the LCD to impact or use the screen to strike things, as this will damage the LCD and cause leakage of the liquid crystal. There is a risk of blindness if the liquid crystal substance gets into your eyes. To avoid this issue, please do not handle your phone near water (under no circumstances rub your eyes) and go immediately to a hospital for treatment.

Do not dissemble or modify your mobile phone, as it will lead to damage to the phone such as battery leakage or circuit failure.

Under normal circumstances using the mobile phone in certain models may negatively affect the internal electronic equipment in order to assure your safety under such circumstances please do not use the mobile phone.

Please do not use needles, pins or other sharp objects on the keypad as this may damage the mobile phone or cause it to malfunction.

In the event of antenna malfunction, do not use your phone as it could be harmful to human body.

Do not let the mobile phone come into close contact with magnets as such magnets could change the orientation of the mobile phone or cause the mobile phone to malfunction.

Please keep small metal objects, such as thumbtacks far away from the receiver. When the receiver in use it becomes magnetic and may attract these small metal objects and thus these may cause injury or damage the mobile phone.

Avoid having the mobile phone come into contact with water or other liquids. If liquids enter the phone, this could cause a short circuit, battery leakage or other malfunction.

3.3 Notes when using battery

The battery has a limited service life. The remaining life gets shorter as the times of charging increases. If the battery becomes flammable even after the charging, this indicates the service life is over and you have to use a new specified battery.

Do not dispose of old batteries with everyday domestic garbage. Please dispose of old batteries at the directed places with specific rules for their disposal.

Do not throw batteries into a fire, as this will cause the battery to catch fire and explode.

When installing the battery, do not use force or pressure, as this could cause the battery to leak, overheat or explode.

Please do not use wires, needles or other metal objects to short-circuit the battery. Also, do not put the battery near necklaces or other metal objects as this will cause the battery to leak, overheat, catch fire and explode.

Please do not solder the contact points of the battery, as this will cause the battery to leak, overheat, catch fire and explode.

If the liquid in the batteries goes into the eyes, there is a risk of blindness. This occurs do not rub the eyes, but immediately rinse eyes with clear water and go to the hospital for treatment.

Please do not disassemble or modify the battery, as this will cause the battery to catch fire and explode.
Connect your phone to the battery charger. If the battery overheats, changes color or becomes distorted during use, charging or storage, please stop using it with a new battery.

lf the liquid from the battery comes in contact with skin or clothing this could cause burning of the skin. Immediately use clean water to rinse and seek medical attention if necessary.

If the battery leaks or gives off a strange odor, please remove the battery from the vicinity of the open fire to avoid a fire or explosion.

Please do not let the battery become wet so this will cause the battery to leak, overheat, smoke and catch fire.

Please do not use or place batteries in places of high temperature such as sunlight, as this will cause the battery to leak and overheat, lower performance and shorten the battery’s life.

Please do not continuously charge for more than 24 hours.

1.3.4 Changing your phone

Connect the connector of charge to the mobile phone. The battery level indicator flashes on the screen. Even if the phone has been turned off, the charging image still appears, indicating that the battery is being charged. If the phone is overcharged when the current is insufficient, it may take longer time for the charging indicator to appear on the screen after the charging begins.

When the battery level indicator does not flash and indicates the battery’s charging is completed, if the phone is off during charging, the battery’s charging process will continue for 3 to 4 hours. During the charging, the battery phone and charger gets warm, this is a normal phenomenon.

Upon the completion of charging, disconnect the charger from AC power socket, and from the mobile phone.

Notes:

(1) During charging, the phone must be placed in well-ventilated environment of 0~35℃ ± 4℃. Always use the charger supplied by your phone manufacturer. Using an unauthorized charger might cause damage during and invalidates the warranty and authorization classes for your phone.

(2) The standby time and call duration provided by the manufacturer are based on ideal operating environment. In practice, the battery’s operating time varies depending on network conditions, operating environment and usage methods.

Make sure the battery has been installed before charging, it is best not to remove the battery while charging.

Upon completion of charging, disconnect the charger from your phone and the power supply.

If you have not disconnected the charger from your phone and the power supply, the charging line will charge the battery after 5 to 8 hours when the battery level decreases substantially. We advise you not to do this, as it lowers your phone performance and shortens your mobile phone’s life.

When using your charger

Please use AC 220V 100W or below charger, use of any other voltage will cause battery damage to the mobile phone and charger.

It is forbidden to short circuit the charger, as this will cause electrical shock, smoking and damage the charger. Do not use the charger if the power cord is damaged, as this will cause fire or electrical shock.

Please immediately clean any dust gathered on the electrical outlet. Please do not place vessels with water near the charger in order to avoid water splashing onto the charger and causing an electrical shortage, leakage or other malfunction.

If the charger comes in contact with water or other liquid the power supply must immediately be switched off to avoid electrical shock or short, fire or malfunction of the charger.

Please do not dismantle or modify the charger, as it will lead to lethal burns, electrical shock, fire or damage to the charger.

Please do not use the charger in the bathroom or other excessively moist areas, as this will cause electrical shock, fire or damage to the charger.

Please do not touch the charger, power cord or power socket with wet hands, as this will cause electrical shock.

Do not place any heavy objects on the power cord, as this will cause electrical shock or fire.

Before cleaning or carrying out maintenance please unplug the charger from the electrical outlet.

When unplugging charge, do not pull on the cord, but rather hold on to the body of the charger, as pulling on the cord will damage the cord and lead to electrical shock or fire.

1.3.5 Cleaning and maintenance
The mobile phone, battery and charger are not water resistant. Please do not use them in the bathroom or other excessively moist areas and likewise avoid allowing them to get wet in the rain.

- Use a soft, dry cloth to clean the mobile phone, battery and charger.
- Please do not use alcohol, thinner, benzene or other solvents to wipe the mobile phone.
- A dirty outlet will cause poor electrical contact, lose of power and even inability to recharge. Please clean regularly.

2. Getting Started

2.1. Component name and explanation

2.1.1. Technical parameters

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<th>Weight</th>
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2.1.2. Icons

In the standby mode, the following icons may appear in the standby screen:

- **Maximum charge voltage**
- **Capacity**
- **Standby duration**
- **Talk duration**
- **Travel charger**
- **Model**
- **Input**

2.2. Key explanations

- **Home key**: At any status, press the key to return to the standby screen.
- **Power key**: Hold down this key to turn your phone off and on.
- **Side volume keys**: During the conversation, press the two keys to adjust the volume. While playing an audio file, press the two keys to adjust the volume.
- **Menu key**: Show options of current menu.
- **Return key**: Return to the previous menu.
Warning: Do turn off your phone before removing the SIM card. Never insert or remove the SIM card when an external power supply is connected, as this may cause damage to the SIM card.

2.4.2. Turning your phone on and off
To turn on your phone, hold down the power key on the top of the right side; to turn off the phone, hold down the power key.

If you have borrowed or purchased a phone without inserting the SIM card, the phone will prompt you to insert the card. After inserting the SIM card already inserted, your phone automatically verifies the availability of the SIM card.

Then, the screen shows the following in order:
- Enter PIN1-if you have the SIM card password.
- Enter phone password-if you have set your phone password.

Notes:
- Do not touch the screen with wet hands.
- Do not touch the screen with great forces.
- Do not touch the screen with metallic or conductive objects.

2.4.3. Connecting to the network

2.4.3.1. Inserting and removing the SIM card

- Turn off the phone, remove the battery and unlock other external power supplies. Insert the SIM card into the SIM holder as shown in the phone.
- When you need to remove the SIM card, turn off the phone, remove the battery and then remove the SIM card from the holder.

2.4.3.2. Press the Hang Up key to turn your phone on.
- Enter your PIN code. Clear the incorrect digits by using the right soft key and press OK for confirmation. E.g. if your PIN is 12345, please enter:

2 3 4 5

- If you enter incorrect numbers for three times in succession, your SIM card will be locked and your phone will ask you to enter PUK. If you do not know the PUK code, do not try. Instead, contact your network service provider. See “Safety settings”.

- Note: your network service provider sets a standard PIN code (4 to 8 digits) for your SIM card. You should immediately change this number. See “Safety settings”.

2.4.4. Unlocking your phone
To prevent unauthorized use, you can set phone protection. If you have selected this function, you must draw unlocking pattern each time you turn on your phone, to unlock the phone and then make or answer calls. You may clear the unlocking pattern (see “Safety settings”). In this case, the unauthorized use of your phone cannot be protected. If you forget your phone password, you must contact the retailer or local authorized service center to unlock the phone.

- Once your SIM card is unlocked, your phone searches for available network automatically (the screen will show the network searching is under progress). When the phone has found the available network, the name of network service provider appears at the center of screen.

- Notes: if you touch the screen, it indicates that you are beyond the network coverage (service area), and that you can still make emergency calls depending on the signal intensity.

2.4.5. Making a call
When the logo of network service provider appears on the screen, you can make or answer a call. The bar at the upper left corner of screen indicates the intensity of network signal.

Conversation quality is significantly affected by obstacles, thus moving within a small area while making or answering a call can improve the quality of call.
2.4.7. Making a domestic call
In the Dial screen, enter a number, and press the Dial key to make a call. To change the number, delete the digits you have entered. During dialing, the animation appears on the screen. After the call is picked up, the screen will show call status information. If the connection alert tone has been set, your phone will ring the alert tone (network dependent). To end a call, press the Hang Up key.

Zone code Phone number Dial key

2.4.8. Making an international call
To make an international call, hold down the 0 key on the Dial screen until the international prefix ,,, for appears. This allows you to dial an international number without knowing its international prefix (e.g. 00 for China). Following the entry of international prefix, enter the country code and complete phone number. For the country code, follow the general conventions, for example, 49 for Germany, 44 for France, and 46 for Sweden. Like making an international call via a fixed telephone, omit the,,0,, at the head of a phone number. For example, to call our hotline from another country you can dial:

+86 21 11,4

2.4.9. Making a call from the list
All calls dialed and received are stored within a list in your phone. To view the list, do the following:

To view the dialed calls, press the Dial key.

- You can dial any number from the list by pressing the Dial key.

When the call list appears, press OK to see details, or go to Options Save to place the number into your Phonebook.

2.4.10. Making an emergency call
lf you are beyond the network coverage (see network-signal-intensity bars at the upper left corner of the screen), you can still make emergency calls. However, if your network service provider does not provide roaming service to the area, the screen will show "only for emergency calls", alerting you that you can only make such calls. If you are within the network coverage, you can also make emergency calls even without the SIM card.

2.4.11. Call menu
The Call menu only visible during an active call, and features such as Call Waiting, Call Diverting, and Multi-party Call are network dependent.

Contact your network service provider. The call options include:

- Mute
- Do not send local voice.
- Hands free
- Switch on the loudspeaker to amplify the voice.

Put the current call on hold or retrieve the call on hold.
- End call.
- End the current call.
- New call
- Make another new call
- Click Menu key – start voice recording
- Stop voice recording.

3. Functional Menu
(Part of the following features depend on specific models)
3.2. Sending an Email
You can send an email to anyone who has an email address. Entering the procedure and set an account, you can click the account so that you come into the account already created, you can also activate, compile and create an account and then delete the operating. The email can be sent and received just like in a computer. This procedure requires the network support.

3.3. Dialing
When dialing, you can have a quick access to the call records, contacts and digit dial keyboard (used for manual dialing) by the menu key on the screen.

3.4. 3G Video Call
Click a number portrait in the phonebook, and you can do these things instantly: dial, send a message and make a video call. During the video call, you can select applications such as adjusting it to mute mode, switching to robot portrait, turning off the voice and intercepting photos to SD card.

3.5. Calculator
Your phone provides a calculator with 4 basic functions for the convenience of your calculating.
0. Calculator

Press this button, and you delete the input and output in bitwise. Notice: this calculator is of limited accuracy and sometimes it causes error, please forgive us for the inconvenience.

3.6. Browser

The browser allows you to surf on the net and browse the page just like on the computer. You can create on the phone a bookmark and synchronize it with computer. You can have a quick access to your favorite sites on the main screen.

3.7. Voice Recorder

The recorder could be used to record audio files.

To start voice recording: Tap
To end voice recording: Tap
To play back voice recording: Tap

The audio files are automatically stored on your phone. Click the Menu key, and you can operate and set the recorded voice. The file can be in document management and various players can be selected to play the voices.

3.8. Calendar

Calendar allows you to view your schedules and events at any time. You may view schedules one by one or several ones at the same time. Select to show calendar by day, week or month, if "by week (or month)", the calendar will be shown by week (or month). This application is convenient for you to view schedule or add events.

3.9. Settings
Reach the menu and customize your phone settings. SIM card management: SIM card can be managed and made settings.

WLAN: WLAN can be turned on and off and made settings.

Bluetooth: Bluetooth can be turned on and off and settings are made.

The information flow usage: It makes you in full awareness of the usage of the information.

More: Click more and you will set up flight mode and VPN and more.

Audio profiles: General, silent, meeting and outdoor optional. In the meanwhile, customized setting-up of some scene modes are allowed.

Storage: The internal memory of the storage card and of the phone is allowed.

Battery: The usage detail of the battery is shown.

Applications: View, manage and delete the applications on your phone.

Account and synchronization: Set the synchronization of your phone account with your phone.

Location service: Set the service during the locating.

Safety: Set unlocking pattern; lock the SIM card; set the SD card.

Language and keypad: Select a language and input method.

Backup and reset: Reset DRM and restore factory settings to clear all personal data on your phone.

Date and time: Set current time and date.

Schedule power on/off: Set the time to turn on or off your phone.

Auxiliary function: Some auxiliary functions can be set.

Developers' options: Set some options used by developers.

About phone: View the model, service status, mobile software and hardware information, etc.

3.10. Clock

Enter the menu to display the current time.

3.11. Radio

Wear your ear pieces of radio before searching for channels.
3.12. Search
You can locally search for the information you need.

3.13. Contacts
- Search: Select this option to automatically search for channels and generate the list of channels.
- Loudspeaker: Press the button to use the radio loudspeaker.

3.14. Gallery
Gallery is a picture manager that typically exhibits miniatures, supports the features of "save picture", "set pictures as desktop" and "share picture".
3.16. Camera
Your phone provides the camera and video recorder features. Wherever you go, you can take high-resolution photos and videos. It also supports advanced camera features such as image stabilization, face embellishment, panorama shooting, high dynamic range and zero delay shutter, which can also be customized.

3.17. Messaging
Messaging lets you send text and multimedia messages to any contact that has an SMS device. The multimedia messages include photos, video clips (for iPhone 3GS or other new style phones), contacts information, and voice memos. What's more, you can send messages to several contacts at the same time.

Note: Perhaps Messaging is not available in all countries and regions. Probably you need pay for using Messaging. For more information, consult your network operator.

As long as you are within the network, you can use "Messaging". As long as you can make a call, you can send messages. You probably have to pay for sending or receiving messages, depending on your network operator.

Send a message: Tap it, enter the number and name of the contact or select the contact from Contacts. Tap the text box above keypad, enter the information and then tap "Send".

After selecting the number, you can select such options as Call, Add subject, Attach, insert facial expression, and more.

Tap Settings to set ringtone, Delivery reports, and maximum quantity of messages.

3.18. Bluetooth Proximity Sensor
Bluetooth proximity sensor mainly monitors and reports for the Bluetooth. By checking the signal intensity of two devices, the monitoring side judges whether the devices have been beyond the IF range and sounds the alarm tone.

The way of activating the reporting side: setings--wireless and network--Bluetooth settings--Bluetooth advanced settings--Bluetooth proximity sensor, and then check in the box.

The reporting side can be opened in Main Menu: Main Menu—Bluetooth proximity sensor.

3.19. Notification Menu
Slide and pull down menu on the main interface, you can see the message notice and choose whether to turn on or off WIFI, Bluetooth, Clock off-line mode. In the data connection, the current SIM is available to make data connection of GPRS. Slide it around you can see the options of profile for your convenience.
3.20. Download Content
You can download through the browser things and pictures you want and
list them in the Download Content menu.

3.21. Music
Music is used for enjoying the stored audio files. Select Music, you can see
the menus of "List of played songs", "Songs", "Specialists" and "Artists".

To pause playing a song
Tap II

To resume playing a song
Tap II

To skip to the next song or reading material
Tap

Return to the previous song or reading material
Tap

To move fast backward
Touch and hold

3.22. Call Records
Come into the call records, you can view missed calls, received calls and
outgoing calls. The calling time is viewed in each record and features such as
calling, sending messages and adding to new contacts can be set. Deleting call records and setting up speed dial can be done in the menu.
3.23. Widget
The widget is on the right of applications in Main Menu, holding down this widget, you can drag it anywhere you want in the main screen. It is convenient for you to enter that procedure.

3.24. Selecting Wallpaper Source
Hold down the main screen, the options of selecting wallpaper source will appear, then you can set up wallpapers you like.

4. Text Input
Enter text via the keypad. Examples of text include contact details, emails, short messages, and websites. The keypad provides the functions of spelling prediction, spelling correction and learning while using.

- The smart keypad may give you prompts of correct spelling, depending on which application you are using.

- Enter text:
  1. Tap the text box (memo, or new contact) to call the keypad.
  2. Tap the keys on keypad.

At the initial stage, you can tap keys using either of your index fingers.

Once you get familiar with the keypad, you can try tapping keys using both of your thumbs.

- While tapping a key, the corresponding letter will appear above your thumb or another finger. If you are tapping a wrong key, you may slide to the correct one. Only when your tapping finger leaves a key, can the corresponding letter be entered in the text box.

- To delete a character
  - Press the space key twice successively.

- To enter an upper-case letter
  - Tap and then tap that letter.

- To enter a digit
  - Tap and then tap that digit.

- To enter a symbol
  - Tap and then tap that symbol.

- Quickly enter a space
  - Tap
5. SD Card Introduction

Your mobile phone supports SD card to expand the memory. Install the SD card according to the indication.

As one of storages for your phone, SD card has been set as the default storage at factory. You can directly use it without making any settings.

Use as flash disk if “Phone — Data Wire — PC” is well connected, the PC will prompt “New hardware is found”, and “MT65xx Android Phone requires to be installed” will appear in the dialog box, see the figure below:

Check the relevant menus in the phone are opened or closed, selecting one by one as follows:

Main Menu — Settings — Application — Development — USB debugging. Uncheck “USB debugging”.

After checking and confirmation, reconnect “Phone — Data Wire — PC”, and pull down notification menu in the standby interface:

Select “used as USB storage device”, and the following screen pops up.
You can synchronize files on the computer with those on the phone according to your needs or you can manage files on the storage card. Select “USB storage device”, and such dialogue box pops up:

Follow the prompts appearing in the phone to operate, so that data uploading and downloading with U disk can be achieved. Select “Camera PTP”, you can export photos on the phone to the computer.

Select “Camera PTP”, and such dialogue box pops up:

- **Select “USB storage device”, and such dialogue box pops up:**
  - **Select “MTP storage”** to support the phone to function as a U-disk. If your computer is not supported by WIn7, you need to install MTP drive (you can directly update window player to the latest wmp11 which comes with MTP drive).
  - Follow the prompts appearing in the phone to operate, so that data uploading and downloading with U disk can be achieved.

- **Note:** Your mobile phone supports the plug-in feature. Without turning off your phone, however, it does not support inserting or remove T card. Generally, it is not recommended to remove and install the SD card.

### 6. FAQs and Solutions

<table>
<thead>
<tr>
<th>FAQs</th>
<th>Causes</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Poor reception</td>
<td>When you use your phone at poor reception areas, for example, near high rise buildings or base rooms, the radio wave cannot be transmitted effectively.</td>
<td>Avoid this as far as you can.</td>
</tr>
<tr>
<td>Shorter standby time</td>
<td>The standby time is relevant to network settings.</td>
<td>Replace the batteries.</td>
</tr>
<tr>
<td></td>
<td>When you use your phone at network traffic congestion, such as working time and off-duty time, the congestion can result in poor reception.</td>
<td>Avoid this as far as you can.</td>
</tr>
<tr>
<td></td>
<td>When no signals are received, your phone will continue searching for base stations, thus consuming a large amount of battery power and reducing standby time.</td>
<td>Use your phone at strong signal areas or Turn off the phone temporarily.</td>
</tr>
</tbody>
</table>

- **Echoes or noises:** The trunk line of network is in bad condition. It is a regional problem. Hang off the call and dial again. Choose another better line.
- **In some areas, the call lines are in bad condition.** In poor reception areas, turn off your phone temporarily.
- **Hang off the call and dial again.** Change with a new battery.
- **When no signals are received, your phone will continue searching for base stations, thus consuming a large amount of battery power and reducing standby time.** Use your phone at strong signal areas or Turn off the phone temporarily.
<table>
<thead>
<tr>
<th>Failed to turn on your phone</th>
<th>The battery power is used up.</th>
<th>Check the battery power level or charge the battery.</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIM card error</td>
<td>The SIM card is damaged.</td>
<td>Contact your network service provider.</td>
</tr>
<tr>
<td></td>
<td>The SIM card is not properly installed.</td>
<td>Ensure the SIM card is properly installed.</td>
</tr>
<tr>
<td></td>
<td>The metallic face of the SIM card is contaminated.</td>
<td>Wipe the face with a clean cloth.</td>
</tr>
<tr>
<td>Failed to connect to the network</td>
<td>The SIM card is invalid.</td>
<td>Contact your network service provider.</td>
</tr>
<tr>
<td></td>
<td>Beyond the GSM coverage.</td>
<td>Consult the network service provider for service areas.</td>
</tr>
<tr>
<td></td>
<td>The signal is feeble.</td>
<td>Retry at a stronger signal area.</td>
</tr>
<tr>
<td>Failed to make a call</td>
<td>The call barring feature is used.</td>
<td>Cancel the call barring settings.</td>
</tr>
<tr>
<td></td>
<td>The fixed dialing number feature is used.</td>
<td>Cancel the fixed dialing number settings.</td>
</tr>
<tr>
<td>PIN code</td>
<td>Enter incorrect PIN codes</td>
<td>Contact your network service provider.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Error</th>
<th>Resolution and Suggestions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Failed to charge the battery</td>
<td>The battery or the charger is damaged.</td>
</tr>
<tr>
<td></td>
<td>Charge the battery when ambient temperature is lower than -10°C or above 55°C.</td>
</tr>
<tr>
<td></td>
<td>Poor connection.</td>
</tr>
<tr>
<td></td>
<td>Check whether the plug is properly connected.</td>
</tr>
<tr>
<td>Failed to add contacts to phonebook</td>
<td>The storage space of phonebook is used up.</td>
</tr>
<tr>
<td></td>
<td>Delete some contacts from the phonebook.</td>
</tr>
<tr>
<td>Failed to set up some features</td>
<td>Your network service provider does not provide the services, or you haven't subscribed them.</td>
</tr>
<tr>
<td></td>
<td>Contact your network service provider.</td>
</tr>
</tbody>
</table>