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- 1 -
1.1 Overview
Thank you for choosing the GSM/MFPS digital mobile phone. After
reading this guide you will be able to fully master the use of your phone and
appreciate all functions and ease of use.
Not only does the smartphone provide you with basic call functions such as
call Register, but also with many practical functions and services, to
improve the time you spend working and playing. The color screen mobile
phone complies with the GSM/MFPS technology and has been approved by
certification authorities both domestically and internationally.
It is recommended that you carefully read the manuals enclosed
with the phone and keep it handy for future use. In order to avoid the misuse of
your mobile phone please take the following preventative measures:
- Set the PIN number of your mobile phone's SIM card and change
this number immediately if it becomes known to a third party.
- Please keep the phone out of sight when leaving it in a vehicle. It is
to be carried with the phone, you, or lock it in the trunk.
- Set call hearing.
1.2 Safety guide
If your mobile phone is lost or stolen, please contact the
telecommunications authorities or a sales agent immediately to have a hold
on the phone and the SIM card. This will prevent economic loss caused by
unauthorized calls made through your phone.
When you contact the telecommunications authorities or sales agents,
you will need to know the IMEI number of your mobile phone (remove battery
to expose number located on the label on back of phone). Please copy this
number and keep it in a safe place for future use.
In order to avoid the misuse of your mobile phone please take the
following preventative measures:
- Set the PIN number of your mobile phone's SIM card and change
this number immediately if it becomes known to a third party.
- Please keep the phone out of sight when leaving it in a vehicle. It is
to be carried with the phone, you, or lock it in the trunk.
- Set call hearing.
1.3. General attention
Only the battery and battery charger specified by our company should be
used in your phone. Other products might result in battery leakage,
overheating, fire or explosion.
To avoid your phone malfunctioning, or catching fire, please do not
violently impact, jolt or show your phone. Do not expose the phone to
water, the battery, mobile phone, or charger in a microwave oven or high-pressure equipment. Otherwise it could lead to
unexpected accidents such as damage to the circuitry or fire hazard.
Please do not use your phone near flammable or explosive gases,
or otherwise it could cause malfunction of your phone or fire hazard.
Please do not subject your phone to high temperatures, high humidity
or dusty places; otherwise this may lead to the malfunction of your phone.
Keep your phone out of the reach of small children. Your phone is not a
toy. Children could hurt themselves.
To avoid your phone falling and malfunctioning or being damaged, please
do not place it on uneven or unstable surfaces.
1.3.2 Notices when using your phone
The mobile phone is not allowed, such as, on the
airplane or in hospitals. Using the mobile phone in those places may
impact the normal operation of electronic devices and medical
instruments. Follow hospital regulations when using your mobile phone in those
places. Your mobile phone has the auto turn-on feature. Check your alarm clock
settings to confirm that your mobile phone will not be turned on automatically
when you are asleep.
Please do not use your mobile phone near the seek signal or high
power electronic devices. RF interference might cause malfunction of
such electronic devices. Your mobile phone must be paid near
the following equipment: hearing aids, pace makers and other medical
electronic devices, fire detectors, automatic doors and other automatic
control installations. To find out the effect of mobile phones on a pacemaker
or other pieces of electronic medical equipment please contact
the manufacturer or local sales agents of the equipment.
Please do not subject the LCD to impact or use the screen to strike
tools or objects, as this will damage the LCD board and cause (the liquid
crystal) to leak. There is a risk of blindness if the liquid crystal substance
enters the eye. If this occurs rinse eyes immediately with clear water (under no
circumstances rub your eyes) and go immediately to a hospital for treatment.
Do not dismantle or modify your mobile phone, as it will lead
to damage to the phone such as battery leakage or circuitry failure.
Under very rare circumstances using the mobile phone in certain model
cars may affect the electronics of the vehicle's equipment. In order to
ensure your safety under such circumstances please do not use the mobile
phone.
Please do not use metalic, pens tips, or other sharp objects on the
keypad as this may damage the mobile phone or cause it to malfunction.
In the event of antenna malfunction, do not use your phone, as it could be
harmful to human body.
Avoid letting the phone come into close contact with magnetic objects
such as metallic cards as the radiation waves of the mobile phone may erase
the information stored on the cards. Special tips must be paid near
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enters the eye. If this occurs rinse eyes immediately with clear water (under no
mobile phone.

Avoid having the mobile phone come into contact with water or other liquids. If liquids enter the phone, this could cause a short circuit, battery leakage or other malfunctions.

1.3.3 Notices when using the battery

The battery has a limited service life. The remaining life gets shorter as the change of increasing. If the battery becomes hot even before the charging, this indicates the service life is over and you have to use a new battery.

Do not dispose of old batteries with everyday domestic garbage. Please dispose of old batteries at the designated places with specific miles for their disposal.

Do not throw batteries into a fire, as this will cause the battery to catch fire and explode.

When installing the battery, do not use force or pressure, as this will cause the battery to leak, overheat, crack and catch fire.

Please do not use, place or open any metal objects to short-circuit the battery. Also, do not put the battery near necklaces or other metal objects, as this will cause the battery to leak, overheat, crack and catch fire.

Please do not place the battery in places of high temperature such as in direct sunlight, as this will cause the battery to leak and overheat, lower performance, and shorten the battery's life.

Please do not continuously charge for more than 24 hours.

1.3.4 Connecting the charger to the mobile phone

Connect the connector of charger to the mobile phone. The battery level indicator flashes on the screen. Even if the phone has been turned off, the charging image still appears, indicating that the battery is being charged. If the phone is removed when the current is insufficient, it may take longer time for the charging indicator to appear on the screen after the charging begins.

When the battery level indicator does not flash and indicates the battery is full, this indicates the charging has been completed. If the phone is off during charging, the charging will be completed immediately, and the charging indicator will appear on the screen. The charging process often takes 3 to 4 hours. During the charging, the battery, phone and charger gets warm, this is a normal phenomenon.

Upon the completion of charging, disconnect the charger from AC power source and mobile phone.

Notes

During charging, the phone must be placed in a well-ventilated environment with temperature +5℃ ~ +40℃. Always use the charger supplied by your phone manufacturer. Using an unauthorized charger might cause danger and invalidate the warranty for your phone.

The standby time and call duration by the manufacturer are based on ideal operating environment. In practice, the operating time varies depending on network conditions, operating environment and usage patterns.

Make sure the battery has been installed before charging. It is best not to remove the battery while charging.

Upon completion of charging, disconnect the charger from your phone and the power supply.

If you have not disconnected the charger from your phone and the power supply, the charger will continue to charge the battery after about 5 to 8 hours when the battery level decreases substantially. We advise you not to use the phone in the same way, as it lowers your phone performance and shortens your phone life.

Notes when using your charger

Please use AC 220 volts. The use of any other voltage will cause leakage, fire and cause damage to the mobile phone and charger.

It is forbidden to short circuit the charger, as this will cause electrical shock, smoking and damage to the charger.

Please do not use the charger if the power cord is damaged, as this will cause fire or electrical shock.

Please do not light any kind of fire gathered on the electrical outlet.

Please do not place vessels with water near the charger in order to avoid water splashing onto the charger and causing an electrical shortage, leakage or other malfunction.

If the charger comes in contact with water or other liquid the power most immediately be switched off to avoid an electrical short or shock, fire or other malfunctions.

Please do not disassemble or modify the charger, as it will lead to bodily harm, electrical shock, fire damage or damage to the charger.

Please do not use the charger in the bathroom or other excessively moist areas, as this will cause electrical shock, fire or damage to the charger.
2 Getting Started

2.1 Component name and explanation
2.1.1 Technical parameters

<table>
<thead>
<tr>
<th>Description</th>
<th>Icon</th>
<th>Parameter</th>
</tr>
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<tbody>
<tr>
<td>Handset</td>
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<td>Model</td>
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<td>Dimension</td>
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<tr>
<td>Weight</td>
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<tr>
<td>Lithium ion battery</td>
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<td>Model</td>
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<td>Nominal voltage</td>
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<td>Maximum charge voltage</td>
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<td>Capacity</td>
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<td>Standby duration</td>
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<td>Travel charger</td>
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<td>Model</td>
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<td></td>
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<td>Input</td>
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</tr>
</tbody>
</table>

Show battery level.
Enable USB.
The access is blocked.
Get connected to the wireless network.
Turn on the Bluetooth.
No SIM card is installed in the phone.
GPRS data connection is on.

2.2 Key explanations

Key | Explanations
--- | ---
< | Show battery level.
< | Enable USB.
< | The access is blocked.
< | Get connected to the wireless network.
< | Turn on the Bluetooth.
< | No SIM card is installed in the phone.
< | GPRS data connection is on.
< | Return key
< | Return to the previous menu.
< | Menu key
< | Show options of current menu.
Do not touch the screen with wet hands.
Do not touch the screen with great force.
Do not touch the screen with metallic or conductive objects.

2.4 Connecting to the network:

2.4.1 Inserting and removing the SIM card
Turn off the phone; remove the battery and unplug any external power supplies. Insert the SIM card into the SIM holder as shown in the phone. When you need to remove the SIM card, turn off the phone, remove the battery and then remove the SIM card from the holder.
Warning: Do not turn on your phone before removing the SIM card. Never insert or remove the SIM card when an external power supply is connected, as this may cause damage to the SIM card.

2.4.2 Turning your phone on/off
To turn on your phone, hold down the POWER key on the top to turn off the phone, hold down the POWER key.
If you have turned your phone off without inserting the SIM card, the phone will prompt you to install the SIM card. With the SIM card already inserted, your phone automatically verifies the availability of the SIM card.
Then, the screen shows the following:
Enter PIN — If you have set the SIM card password.
Enter password — If you have set your phone password.
Search for network — Phone searches for the appropriate network.

Notes:
- If you turn on the phone, an exclamation mark appears on the screen and does not disappear, this is possibly caused by misoperation, that is, you press the Power key and the Volume Up key at the same time. Such misoperation activates the recovery mode, hence the occurrence of exclamation mark. If you turn off the phone, next time when you turn it on, it will still come to the recovery mode.

Solution: Press the Home key when the exclamation mark and robot appear, a menu will pop up. Use the Menu key to select “reboot system now” to restart the phone.

2.4.3 Unlocking your phone

The PIN 1 (personal identification number) secures your SIM card from being accessed and used. If you have selected this function, you must enter the PIN 1 code each time you turn on the phone so that you may unlock the SIM card and then make or answer calls. You can deactivate SIM card protection (see “Safety settings”). In this case, the message of the SIM card cannot be prevented.
Press the Hang Up key to turn on your phone.

Once your SIM card is unlocked, your phone searches for available network (automatically, the screen will show the network searching in undersory). If your phone has found the available network, the name of the network service provider appears at the center of screen.

Note: an emergency call
Note: If you enter incorrect numbers for three times in succession, your SIM card will be locked and your phone will ask you to enter PUK 1 number. If you do not know the PUK 1 code, do not try. contact your network service provider. See “Safety settings”.

Note: your network service provider sets a standard PIN 1 code (4 to 8 digits) for your SIM card. You should immediately change this number. See “Safety settings”.

2.4.4 Unlocking your phone
To prevent unauthorized use, you can set a phone protection. If you have selected this function, you must draw unlocking pattern each time you turn on your phone, unlock the phone and then make or answer calls. You may clear the unlocking pattern (see “Safety settings”). In this case, the unauthorized use of your phone cannot be prevented.

2.4.5 Connecting to the network
Once your SIM card is unlocked, your phone searches for available network automatically (the screen will show the network searching in undersory). If your phone has found the available network, the name of network service provider appears at the center of screen.

Note: an emergency call
Note: If only “emergency calls” appears on the screen, it indicates that you are beyond the network coverage (service area), and that you can still make emergency calls depending on the signal intensity.
2.4.6 Making a call
When the log of network service provider appears on the screen, you can make or answer a call. The bars at the upper left corner of screen indicate the intensity of network signal.

Conversation quality is significantly affected by obstacles, thus moving within a small area while making or answering a call can improve the conversation quality.

2.4.7 A domestic call
In the Dial screen, enter a number, and press the Dial key to make a call. To change the number, delete the digits you have entered. During dialing, the animation appears on the screen. After the call is picked up, the screen will show call status information. If the connection alert tone has been set, your phone will ring the alert tone (network dependent).

To end a call, press the Hang Up key.

Zone code - Phone number - Dial key 2.4.8 Making an international call
To make an international call, dial the 0 key on the Dialing screen until the international prefix for the area appears. This allows you to dial an international number without knowing its international fix (e.g, 00 for China).

Following the entry of international prefix, enter the country code and complete phone number. For the country codes, follow the general conventions, for example, 49 for Germany, 44 for UK, and 46 for Sweden.

Like making an international call via a fixed telephone, omit the "0" at the head of a city code.

For example, to call our hotline from another country, you can dial:

+86 21 114
+ Country code - Complete phone number - Dial key

2.4.9 Making a call from the list
All calls dialed and received are stored within a list in your phone. Those dialed and received recently are exhibited at the top of the list (see "Call Register "). All the numbers are sorted by Dialed Calls, Received Calls and Missed Calls. Your phone also provides options for you to view all calls. When the call register is full, the old numbers will be deleted automatically. To view the list, do the following:

To view the dialed calls, press the Dial key.

To view the received calls, press the Dial key.

To view the miss calls, press the Dial key.

When the call list appears, press OK to see details, or go to Options —> Save to place the number into your Phonebook.

2.4.10 Making an emergency call
If you are beyond the network coverage (see network signal intensity bars at the upper left corner of screen), you can make emergency calls. If your network service provider does not provide a thematic service to the area, the screen will show "only for emergency calls", alerting you that you can only make such calls. If you are within the network coverage, you can also make emergency calls even without the SIM card.

2.4.11 Call menu
The Call menu is only visible during an active call, and features such as Call Waiting, Call Diverting, and Multi-party Call are network dependent.

Contact your network service provider. The Call options include:

- More
- Start voice recording
- Start video recording
- Turn on Bluetooth

The Bluetooth device, if any, can be used.

- New call
- Make another new call.

3. Functional Menu

(See the following features depend on specific models)

3.1 File management
The file management is composed of saloon and saloon 2, while saloon is the memory of the phone, saloon 2 is the external SD card. In the file management, files can be searched, copied, deleted, or edited in each card and new files can be created.

3.2 Sending an email
You can send an Email to anyone who has an Email address.

- Enter the procedure and set an
3.3 Dialing
When dialing, you can have a quick access to the call records, contacts and digit dial keyboard (used for normal dialing) by the menu key on the screen.

3.4 3G video call
Click a number portrait in the phonebook, and you can do these things instantly dial, send a message and make a video call. During the video call, you can select applications such as adjusting it to mute mode, switching to robot portrait, turning off the voice and intercepting photos to SD card.

3.5 Calculator
Your phone provides a calculator with 4 basic functions for the convenience of your calculating.
Press this button , and you delete the input and output in bitwise.
Notice: this calculation is of limited accuracy and sometimes it causes error, please forgive us the inconvenience.

3.6 Browser
The browser allows you to surf on the net and browse the page just like on the computer. You can create on the phone a bookmark and synchronize it with computer. You can have a quick access to your favorite sites on the main screen.
You could view web pages in landscape or portrait mode. The page status according to the retention of the phone and automatically adjusts to fit the page.

3.7 Voice Recorder
The recorder could be used to record media files, To start voice recording: Tap .
To end voice recording: Tap .
To play back voice recording: Tap .
The audio files are automatically saved on your phone. Click the Menu key, and you can operate and set the recorded voice. The file can be in document management and various players can be selected to play the voices.

3.8 Calendar
Calendar allows you to view your schedules and events at any time. You may view schedules one by one or several ones at the same time.
Select to show calendar by day, week or month. If " by week (or
3.9 Settings

Reach the menu and customize your phone settings. SIM card management: SIM card can be managed and make settings. WLAN: WLAN can be turned on and off and settings are made. Bluetooth: Bluetooth can be turned on and off and settings are made. The information flow usage: It makes you in full awareness of the usage of the information.

More: Click more and you will set up flight mode and VPN and more. Audio profile: General, silent, meeting and music optional. In the meanwhile, customized setting-up of some scene modes are allowed. Select a mode and enter the customized setting-up, operational are vibration, volume, ring tones, notifications and key beep, etc. Display: Customized setting-up of the phone luminance, wallpaper, the screen and screen time-out and font size is allowed. Storage: The internal memory of the storage card and of the phone is shown. Battery: The usage detail of the battery shown. Applications: View, manage and delete the applications on your phone. Account and synchronization: Set the synchronization of your phone account with your phone. Location service: Set the service during the locating. Safety: Set unlocking pattern, lock the SIM card, set the SD card. Language and keypad: Select a language and input method.

Backup and reset: Reset BRM and restore factory settings to clear all personal data on your phone.

Date and time: Set current time and date. Schedule power-off: set the time to turn on or off your phone. Auxiliary function: Some auxiliary functions can be set.

Developers' options: Set some options used by developers. About phone: View the model, service status, mobile software and hardware information, etc.

3.10 Clock

Clock: Enter the menu to display the current time. Alarm: Your phone provides many groups of alarm clocks. Select one of them to edit and customize alarm clock.

3.11 Radio

Wear your earphones of radio before searching for channels. Glowsary: Channel list: Display the list of FM radio channels. You can select to play one of them (the list can contain 20 channels maximum). Search: Select this option to automatically search for channels and generate the list of channels. Loudspeaker: Press the button to use the radio loudspeaker. and : Tap to move to another channel. and : Tap to broadcast and pause.

3.13 Contacts

You can locally search for the information you need.
To add a contact, directly enter the name and phone number, or import the name and phone number from the SIM card. (The number of contacts you can add is limited by the memory of your phone.)

Search for contacts:
To search for a contact, press the Search key in the search screen, and a search box will pop up. In the search box, enter the key words, such as first name, second name and company name. While you are entering the key word, the matching contacts immediately appear.

Edit/Sync contacts:
To edit details of a contact, select “Edit contact”.
To delete the current contact, select “Delete a contact”.
From the menu, you can also synchronize with or share an account or export a contact.

3.14 Gallery
Gallery is a picture manager that typically exhibits miniatures, supports the features of “save picture”, “set pictures as desktop” and “share picture”.

3.15 Camera
Your phone provides the camera and video recorder features. Whenever you go, you can take high-resolution photos and videos. It also supports advanced camera features such as image stabilizations, face embellishments, panorama shooting, high dynamic range and zero delay shutter, which can also be customized.

3.16 Messaging
Messaging lets you send text and multimedia messages to any contact that has an SMS device. The multimedia messages include photos, video clips (for iPhone, SMS or other new style phones), contacts information, and voice memos. What’s more, you can send messages to several contacts at the same time. Note: Please Messaging is not available in all countries and regions. Probably you need pay for using Messaging. For more information, consult your network operator.

As long as you are within the network, you can use “Messaging”.

The “contacts” lets you easily call your colleagues or friends, send emails or short messages to them. You may add contacts directly from your phone, or synchronize “contacts” with any application on your computer. You may open “contacts” directly from the Main screen, or open it via the “Dialing” application.
As long as you can make a call, you can send messages. You probably have to pay for sending or receiving messages, depending on your network operator.

Send a message: Tap it, enter the number and name of the contact or select the contact from Contacts. Tap the text box above keypad, enter the information and then tap "Send".

After selecting the number, you can select such options as Call, Add subject, Attach, Insert facial expression, and more.

Tap Settings to set ringtones, Delivery reports, and maximum quantity of messages.

3.17 Notification Menu

Slide and pull down menu on the main interface, you can see the message notice and choose whether to turn on or off Wi-Fi, Bluetooth, GPS, off-line mode. In the data connection, the current SIM is available to make data connection of GPRS. Slide it around you can see the options of profile for your convenience.

3.18 Download Content

You can download through the browser things and pictures you want and list them in the Download Content menu.

3.19 Music

Music is used for enjoying the stored audio files. Select Music, you can see the menus of "List of played songs", "Songs", "Specialists" and " Artists".

| To pause playing a song | Tap II |
| To resume playing a song | Tap III |
| To skip to the next song or reading material | Tap | |
| Return to the previous song or reading material | Tap | |
| To move fast backward or forward | Touch and hold $\downarrow$ $\uparrow$. The longer you hold, the more songs you skipped. |
| To skip to any point in a song | Drag the progress bar. |

3.20 Call Records

Come into the call records, you can view missed calls, received calls and outgoing calls. The calling time is viewed in each record and features such as calling, sending messages and adding to new contacts can be set. Deleting call records and setting up speed dial can be done in the menu.
4 Text Input

Enter text via the keypad. Examples of text include contact details, emails, short messages, and websites. The keypad provides the functions of spelling prediction, spelling correction and learning while using.

The smart keypad may give you prompts of correct spelling, depending on which application you are using.

Enter text:
1. Tap the text box (menu, or new contact) to call the keypad.
2. Tap the keys on keypad.

At the initial stage, you can tap keys using either of your index fingers. Once you get familiar with the keypad, you can try tapping keys using both of your thumbs.

While tapping a key, the corresponding letter will appear above your thumb or another finger. If you are tapping a wrong key, you may slide to the correct one. Only when your tapping finger leaves a key, can the corresponding letter be entered in the text box.
5 SD Card Introduction

Your mobile phone supports SD card to expand the memory. Install the SD card according to the indications.

As one of storage for your phone, SD card has been set as the default storage at factory. You can directly use it without making any settings.

Use as flash disk: If “Phone—Data Wire—PC” is well connected, the PC will prompt “New hardware is found”, and “MT50x Android Phone requires to be installed” will appear in the dialog box, see the figure below:

Select “Use as flash disk”, and the following screen pops up.
Select “USB storage device", and such dialogue box pops up:

After checking and confirmation, reconnect “Phone—Data Wire—PC", and pull down notification menu in the standby interface:

You can synchronize files on the computer with those on the phone according to your needs or you can manage files on the storage card.

Select “MTP storage” to support the phone to function as a U-disk. If your computer is not supported by WIN7, you need
to install MTP drive (you can directly update window player to the latest winpl which comes with MTP drive).
Follow the prompts appearing in the phone to operate, so that data uploading and downloading with U disk can be achieved.
Select *Camera PTP*, you can export photos on the phone to the computer.

Note: Your mobile phone supports the plug-in feature. Without turning off your phone, however, it does not support inserting or remove T card. Generally, it is not recommended to remove and install the SD card.

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6 FAQs and Solutions

If you have any questions about the phone, please find the solutions from the table below.

<table>
<thead>
<tr>
<th>FAQs</th>
<th>Causes</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Echoes or noises</td>
<td>The trunk line of network is in bad condition. It is a regional problem.</td>
<td>Hang off the call and dial again. Choose another better line.</td>
</tr>
<tr>
<td>Poor reception</td>
<td>In some areas, the call lines are in bad condition.</td>
<td>In poor reception areas, turn off your phone temporarily.</td>
</tr>
<tr>
<td></td>
<td>The standby time is relevant to network settings.</td>
<td>Replace the batteries. Change with a new battery.</td>
</tr>
<tr>
<td>Poor reception</td>
<td>When your phone is at a poor reception area or network coverage is poor.</td>
<td>Avoid this as far as you can.</td>
</tr>
<tr>
<td></td>
<td>When your phone at poor reception areas, for example, near high rise buildings or base rooms, the radio wave cannot be transmitted effectively.</td>
<td>Avoid this as far as you can.</td>
</tr>
<tr>
<td></td>
<td>When you use your phone at poor reception areas, for example, near high rise buildings or base rooms, the radio wave cannot be transmitted effectively.</td>
<td>Avoid this as far as you can.</td>
</tr>
<tr>
<td></td>
<td>When you use your phone at network traffic congestion, such as working time and off-duty time, the congestion can result in poor reception.</td>
<td>Avoid this as far as you can.</td>
</tr>
<tr>
<td></td>
<td>This is related to the distance to base station in question.</td>
<td>You may ask the network service provider to provide service coverage map.</td>
</tr>
<tr>
<td>Failing to turn on your phone</td>
<td>The battery power is used up.</td>
<td>Check the battery power level or charge the battery.</td>
</tr>
<tr>
<td>FAQs</td>
<td>Causes</td>
<td>Solutions</td>
</tr>
<tr>
<td>-------------------</td>
<td>---------------------------------------------</td>
<td>-----------------------------------------------</td>
</tr>
<tr>
<td>SIM card error</td>
<td>The SIM card is damaged.</td>
<td>Contact your network service provider.</td>
</tr>
<tr>
<td></td>
<td>The SIM card is not properly installed.</td>
<td>Ensure the SIM card is properly installed.</td>
</tr>
<tr>
<td></td>
<td>The metallic face of the SIM card is contaminated.</td>
<td>Wipe the face with a clean cloth.</td>
</tr>
<tr>
<td>Failed to connect to the network</td>
<td>The SIM card is invalid.</td>
<td>Contact your network service provider.</td>
</tr>
<tr>
<td></td>
<td>Beyond the GSM coverage.</td>
<td>Consult the network service provider for service areas.</td>
</tr>
<tr>
<td></td>
<td>The signal is feeble</td>
<td>Retry at a stronger signal area.</td>
</tr>
<tr>
<td>Failed to make a call</td>
<td>The call barring feature is used.</td>
<td>Cancel the call barring settings.</td>
</tr>
<tr>
<td></td>
<td>The fixed dialing number feature is used.</td>
<td>Cancel the fixed dialing number settings.</td>
</tr>
</tbody>
</table>

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<tr>
<td>PIN code error</td>
<td>Enter incorrect PIN codes for three times in succession.</td>
<td>Contact your network service provider.</td>
</tr>
<tr>
<td>Failed to charge the battery</td>
<td>The battery or the charger is damaged.</td>
<td>Change a new battery or charger.</td>
</tr>
<tr>
<td></td>
<td>Charge the battery when ambient temperature is lower than −10 °C or above 55 °C.</td>
<td>Change the environment.</td>
</tr>
<tr>
<td>Poor connection.</td>
<td>The storage space of phonebook is used up.</td>
<td>Delete some contacts from the phonebook.</td>
</tr>
<tr>
<td>Failed to add contacts to phonebook</td>
<td>Your network service provider does not provide the services, or you haven’t subscribed them.</td>
<td>Contact your network service provider.</td>
</tr>
</tbody>
</table>